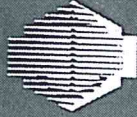


ShoreLand'r[®]
Go the extra mile



ShoreStation[®]
The original since 1959

September 11, 2015

Lund Dealer Service Manager:

A year ago when we modified Lund custom trailer models, we added weight to the trailers and neglected to account for this in the carrying capacity of the trailers. The GVWR did not change (3740 lbs.) but the carrying capacity of these trailers should have been de-rated by up to 100 lbs. to account for the additional weight of the fenders. The trailer models that are affected are the following in both color code 51 and 52: LUB29CBSW, LUB29CBLWSH, LUB29CBLWMH, LUXR29CBSW, LUXR29CBLWSH, and LUXR29CBLWMH.

We have identified a new tire/wheel assembly that will address this issue (ST205/75R15D). This new assembly will give us a GVWR of 4000 lbs. and the carrying capacity will be adjusted to 3100 lbs. on these models going forward. We will ship the appropriate amount of tires to you when you contact Michelle Schmidt in our warranty department as a response to this letter; Michelle can be reached at 712.364.3365 – when the auto-attendant answers, press 5316# to reach her desk.

Included with this correspondence is a new VIN tag for each affected trailer we have record of at your dealership. When you have your customer come in to switch out the tires, it is imperative that the old VIN decals be COMPLETELY REMOVED; there are two VIN decals: one on the inside left of the side frame at the front and the other on the outside of the side frame ahead of the right taillight. We recommend using a product called Adheze Off to remove the decal in its entirety, especially the VOID notation left behind once the surface decal is removed. Once removed, clean and dry the area and adhere the new VIN decal provided with this letter.

We will pay a flat \$35 rate for the replacement of the three tires on each trailer; *your dealership may keep or dispose of the tires that are currently on the trailer.* The accompanying claims forms – one per trailer serial number please – should be filled out for the flat rate to be paid. This is how we keep track of this important service initiative. You may also claim the cost of the Adheze Off with the presence of a receipt.

Please reach out to the customer(s) associated with the included VIN tag(s) to arrange this service appointment. When the service is complete, you may mail the warranty claim form to us or scan and email it to mschmidt@midwestindustries.com for fastest compensation.

We apologize for any inconvenience and appreciate your swift compliance with this service initiative.

Sincerely,

Doug Clough
Customer Service Manager
ShoreLand'r Boat Trailers

Midwest Industries, Inc. • 102-122 E. Hwy. 59 / 175 • Jola, Gravia IA 51745 • 515-255-0000 • 515-255-0000 • 515-255-0000