

Product Field Bulletin

September 18, 2015

Products affected: 6262 Series

ECCO is conducting a field campaign to replace 6262 series LED beacons manufactured on April 1st and April 9th, 2015. These products were shipped from our facility between September 1st, 2015 and September 16, 2015. Our records indicate that you were one of the customers shipped between these dates. We recently discovered a manufacturing issue with one of the components on the circuit board which can cause the product to flash incorrectly and cause the product to fail. Therefore, to ensure our customers' satisfaction with our products, ECCO will provide replacement product or issue credit for all returned 6262 manufactured on either April 1, 2015 or April 9, 2015. Your company would have received shipment of these production lots between September 1st and September 20th. Please return all 6262 product with these date codes to our facility as soon as possible. This includes product on the shelf and product in service on vehicles with manufacturing date codes of April 1, 2015 or April 9, 2015. Please contact ECCO customer service, (800) 635-5900, for a return goods authorization number.

We request that you contact your customers who have purchased 6262 during the affected time and offer a product replacement. Replacement product will be supplied to you at no charge. For specific application issues, specification details, or advice needed on selecting the appropriate product replacement, please contact ECCO customer service, (800)-635-5900.

ECCO is looking to remove all affected product from service as soon as possible. Our records indicate the following shipment(s) of 6262x to your company. Please see the attached description on how to identify the manufacturing date and which manufacturing dates are affected.

Company Name

Part#	Description	PO#	Qty	Shipment Date
6262x	LED Beacon	xyz	x	xx/xx/xxxx

Thank you in advance for your help in removing these items from service. If we can be of further assistance to facilitate the product returns, please contact us as soon as possible. Customer service is available from 7:00 AM – 4:00 PM MDT Monday through Friday at (800)-635-5900. ECCO field sales representatives will be communicating with you to follow up with any assistance you require.

Regards,

Chris Thompson
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*Remove from packaging and turn the warning light over to view the bottom label. The manufacturing date code is located in the lower left corner of the label. If the date code is 04/01/15 or 04/09/15 please contact ECCO for details on replacement.