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November 17, 2015

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has developed a product improvement which relates to certain AM50/55/AM60-E, LR7, L42/44E and L42/45M/P Units.

Refer to SIL 622 for parts, labor and travel covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 622, compare the serial number of your unit with the list of affected units as described on the SIL. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

Date: November 17, 2015

Units Affected: AM50/AM55/AM60-E, LR7, L42/44E, and L42/45M/P (See attached list)

Cylinder Check Valve Replacement

Altec is committed to providing our customers reliable products from initial delivery through-out the useful life of the machine.

Altec has received some reports of upper boom drifting on some of the above listed units. Investigation found the cause to be contamination trapped in the bottom upper boom drive cylinder by-pass valve. Depending on the position of the booms, the upper boom on units with this condition can drift down.

As explained in the maintenance manual, contamination will ruin any hydraulic system. It is very important that no contaminants enter the system. Follow the recommendations in the maintenance manual to prevent hydraulic system contamination.

As an additional layer of protection, Altec has added a filter screen to a check valve in the upper boom hydraulic control circuit. The screen will filter out large contaminants that can possibly hold the by-pass valve open causing boom drift. Altec requires the replacement of the existing check valve on the bottom upper boom drive cylinder with one equipped with the hydraulic screen at the unit's next scheduled service interval. Order the correct Check Valve Kit below for the unit being serviced.

UNIT	KIT PART NUMBER
AM50/AM55/AM60-E, LR7, L42/44E	990110938
L42/45M/P	990115242

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$85 for the labor to perform this replacement. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location.