

Shari Solomon

From: Jerry Clontz
Sent: Wednesday, December 16, 2015 7:20 AM
To: knl-northcharleston@knl.cc
Cc: Jan Hoover; Scott Burrows; Cameron Evans; Garry Hartman
Subject: FW: Sliding the new chassis 1 :)
Attachments: Lock assy.tif; IMG_0865.jpg; IMG_0866.jpg; IMG_0859.jpg

Julie,

Per our conversation yesterday afternoon please dispatch the KNL service truck out to repair the 2 chassis for Premier Logistics. I have attached a drawing that shows the lock pin handle assembly and pictures. The problem is the assembly will not fully disengage the pins from the holes allowing the chassis to extend.

We believe 2 things happened.

- a) Poor weld which allowed the handle to separate from the assembly
- b) The handle bracket is not located properly on the shaft and does not allow the chamber to fully pull and insert the pins

The 2 chassis in need of repair are serial numbers 785562 and 785563.

Location of chassis below;

Premier Logistics LLC
904 Commerce Circle
Hanahan, SC 29410
Cell 843-261-3353

I have assigned warranty PO 2015001 to this claim. Please show this number and the last 6 characters of the serial number when submitting your invoice

jerry Clontz

Director Of Quality Assurance

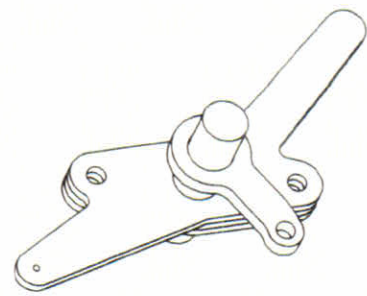
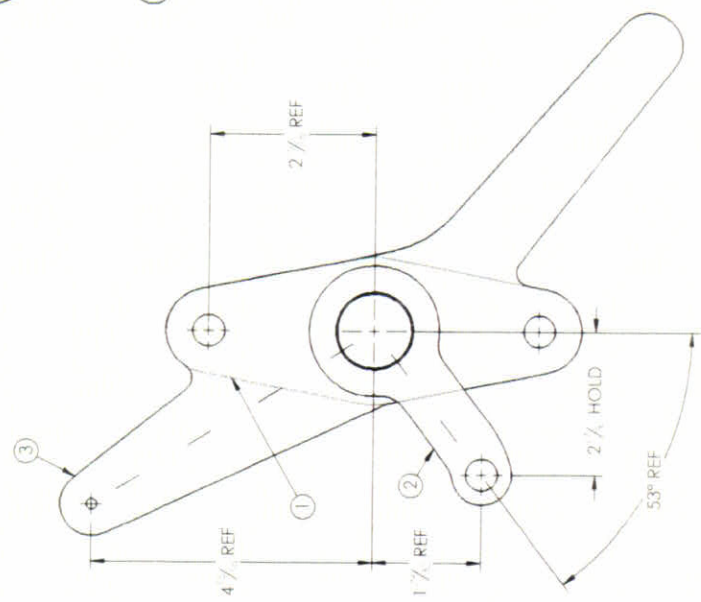
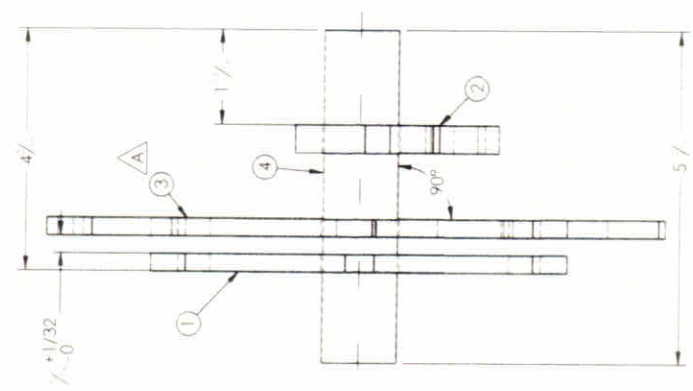
Tel: 704-436-2590

Cell: 704-968-1146

jclontz@diamatrix.net



B590496	REV A	DESCRIPTION ITEM 4 WAS REVISED AND (QTY 1) OF ITEM 1 WAS REMOVED	DATE 08/31/15	DRN JDH



ITEM NO	PART NUMBER
1	402547
2	402555
3	403688
4	403945

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DATE: 08/31/15	BY: J.D.H.	DATE: 08/31/15	BY: J.D.H.
REV: A	REV: A	REV: A	REV: A
QTY: 1	QTY: 1	QTY: 1	QTY: 1
1/24	1/24	1/24	1/24
B590496		A	

CRANK ASSY
LOCKPIN AIR OPER
W/ EMERGENCY HANDLE

Item	Item Description	Material	Material Description	Quantity	BOM Seq
403689	CRNK,ASSY,LKPN,2040,W/EMERGENCY	B590496	CRNK,ASSY,LKPN,2040MAX,W/EMERGENCY	0	
403689	CRNK,ASSY,LKPN,2040,W/EMERGENCY	402547	CRNKSHAFT,LINK,LKPN,204045HD	1	1
403689	CRNK,ASSY,LKPN,2040,W/EMERGENCY	403945	BAR,STL,RD,1.31DIA X 5.93,A36	1	2
403689	CRNK,ASSY,LKPN,2040,W/EMERGENCY	402555	LEVER,LKPN,EXT,SLD,AIR,OPER,204045HD	1	3
403689	CRNK,ASSY,LKPN,2040,W/EMERGENCY	403688	CRNKSHAFT,LINK,LKPN,2040MAX,W/EMERGENCY	1	4





