



Repair Notice

715-1

Section

Instrumentation

Description

SmartNav 2.0 Software Update

Release Date

11/18/2015

Introduction

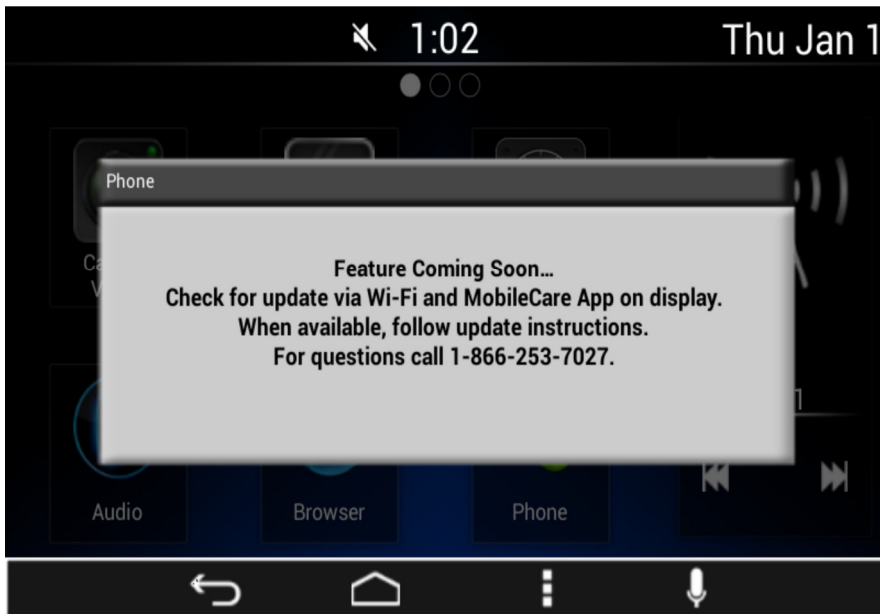
Peterbilt vehicles manufactured between July 01, 2015 through November 12, 2015 with the SmartNav 2.0 system have some SmartNav features, including truck navigation and Bluetooth phone service disabled at the time of delivery to ensure proper system functionality. These features are now available for activation.

Note: Over-the-air software update is now available to activate disabled features.

Expiration: November 13, 2016

Resolution

When selecting disabled features within SmartNav, users will see a pop-up message as shown below, indicating that the feature is disabled and will be activated in the near future.



Customers have the option to perform the over-the-air update themselves or take their vehicles to their Peterbilt Dealer for assistance.

Note: Use the Over-the-air update to restore disabled features.

Warranty

If dealer assistance is requested by a customer, Peterbilt will reimburse dealers 0.30 hours labor to perform over-the-air updates required to resolve this SmartNav software issue.

Submit claims using Quick Claim **715-1**.

Note: There is no warranty reimbursement for customers who choose to perform the software update without dealer assistance.

Parts

There are no parts for this update.

Labor

Peterbilt will reimburse dealers 0.30 hours labor to perform over-the-air updates required to resolve this SmartNav software issue. There is no warranty reimbursement for customers who choose to perform the software update without dealer assistance.

Procedure

Vehicles associated with this campaign require both SmartNav Updates and Maps activation, please see the links below:

Links: The Links below are located under the SmartNav section of WWW.Peterbilt.com.

Step 1: [SmartNav Over-The-Air \(OTA\) Update \(Units Produced After 07/01/2015\)](#)

[Step 2: CoPilot Navigation Activation](#)

For installation questions call: 1-866-253-702

Note: Customers who choose to perform over-the-air software updates without dealer assistance will be provided access to the procedure via a link on the Peterbilt.com website. This customer access is not available at the time of bulletin publication.

Attachments

TBD 715-1 Customer Letter

[715-1 Chassis List](#)

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