



## TECHNICAL SERVICE BULLETIN

TSB#: 15-010

Job Code: 9802251

Inspect Only

TSB 13

.3 hr

Inspect and Repair

TSB 14

2 hrs

Date of Publication: December 2015 Affected Scope Expanded

**NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.  
MAY REQUIRE PARTS TO BE ORDERED FROM STARCRAFT after inspection.**

### Action Required

Inspect rock guard window for glass pane separation from the window frame  
Replace rock guard window when separation is found

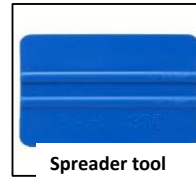
**ONLY REQUIRED WHEN INSPECTION FINDS GLASS  
PANE SEPARATION**

### Affected Units

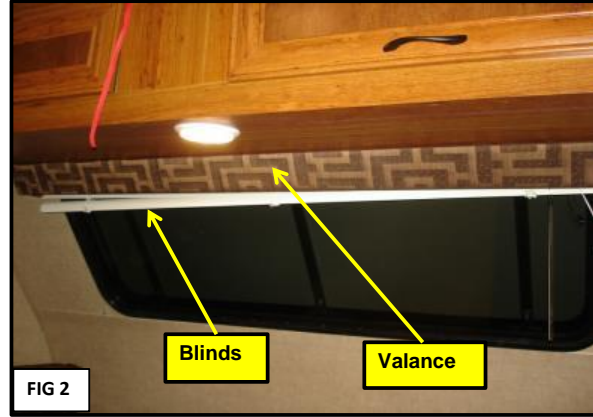
					PARTS KIT REQUIRED FOR MODEL	
2015 Autumn Ridge TT		286KBS	F287	5073-5092	15-010SA	Metal Skin
		Revised		5073-5160	15-010SAF	Fiberglass Skin
		Revised	336FKSA	F288	5081-5097	15-010SA 15-010SAF
2016 Autumn Ridge TT		286KBS	G287	5079-5095	15-010SA	Metal Skin
				5051-5097	15-010SAF	Fiberglass Skin
		336FKSA	G288	5065-5075	15-010SE	Metal Skin
				5051-5077	15-010SEF	Fiberglass Skin
2015 AR-ONE TT		18QB	F28P	5050-5092	15-010SD	Metal Skin
				5050-5299		
		14RB	F28U	5051-5130	15-010SB	Metal Skin
				5051-5211		
		16BH	F28V	5051-5112	15-010SB	Metal Skin
				5051-5193		
2016 AR-ONE TT		18QB	G28P	5125-5155	15-010SD	Metal Skin
				5051-5191		
		14RB	G28U	5129-5135	15-010SB	Metal Skin
				5051-5164		
		16BH	G28V	5103-5116	15-010SB	Metal Skin
				5051-5130		
2015 Launch Ultra Lite	Revised	22BUD	F2JM	5125-5133	15-010SCF	Fiberglass Skin
	Revised	21FBS	F2JR	5249-5278	15-010SCF	Fiberglass Skin
2016 Launch Ultra Lite		22BUD	G2JM	5092-5111	15-010SCF	Fiberglass Skin
				5051-5113		
		21FBS	G2JR	5161-5186	15-010SCF	Fiberglass Skin
				5051-5199		
2015 Launch TT	Revised	15FD	F2JV	5075-5077	15-010SCF	Fiberglass Skin
	Revised	18BH	F2JW	5084-5091	15-010SCF	Fiberglass Skin
2016 Launch TT		18BH	G2JW	5068-5074	15-010SCF	Fiberglass Skin
				5051-5081		

**Shop Supplies / Tools** Drill driver with a 6" long sq drive #2 bit

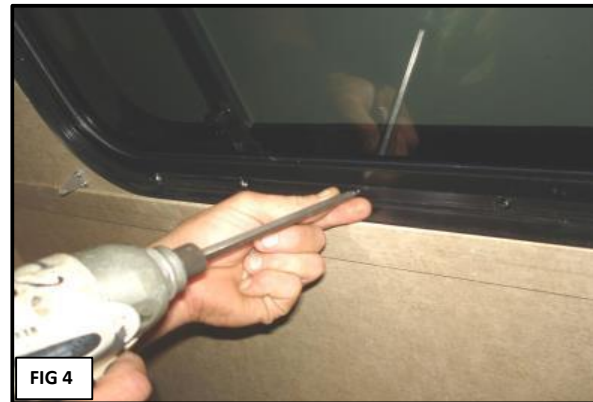
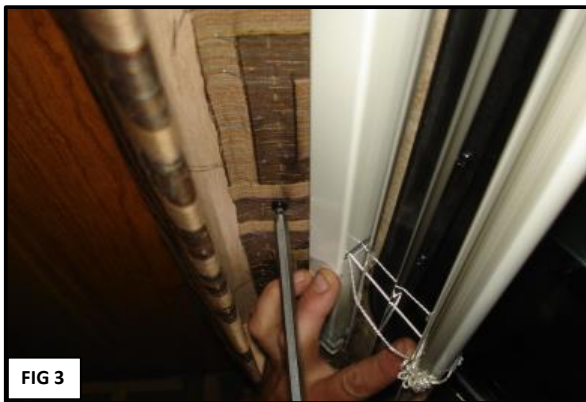
Heat gun  
plastic putty stick tool  
plastic spreader tool (used for bondo & decals)  
Clear body sealant



### INSTRUCTIONS TO REPLACE THE ROCK GUARD WINDOW



- 1 **Fig 1:** Front rock guard window  
**Fig 2:** Remove the valance and blinds to access screws in window trim.  
Blinds may be separate or attached to the valance.



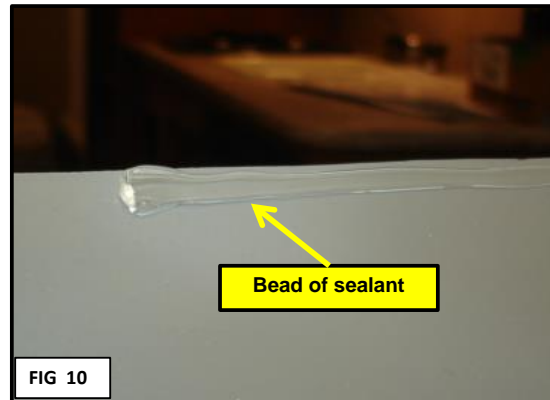
- 2 **Fig 3:** There are two screws holding the valance in place. One at each end of the valance underneath.  
**Fig 4:** Remove approximately 25 to 30 screws from around the window trim on the inside of the window.



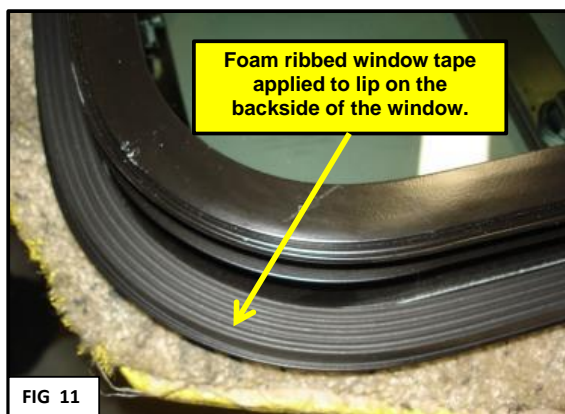
- 3 **Fig 5:** Remove the window trim from inside the window.  
Go to the outside of the RV to finish removal of the window.  
**Fig 6:** Use a heat gun, and heat the flange around the perimeter of the window so it can be separated from the front wall metal.  
The flange must be heated to approximately 160° - 170°. Only heat 6" to 8" sections at a time. (They must be HOT)



- 4 **Fig 7 & 8:** When a section of the flange gets hot enough, it will loosen the adhesive holding the flange to the front wall. Insert the putty stick tool under the flange as shown in these photos and **GENTLY** pry it up to loosen it. This is the most delicate part of the whole operation. Work slowly and carefully so you do not bend the front wall metal as you pry up. **If the front wall metal gets bent, the entire front wall metal will need to be replaced.**
- NOTE:** Mesa metal front walls (ridged metal) are the hardest to work with and will require more time and care prying. As stated previously do 6 to 8 inches at a time, and work all the way around the entire window flange, heating a section, and prying it loose.



- 5 After removing the old window from the opening use the plastic spreader tool to scrape all the old adhesive off the front wall. **Fig 9 & 10:** When old adhesive is cleaned up, apply a bead of clear silicone sealant around the perimeter of the window opening as shown.



- 6 **Fig 11:** Clean the lip of the new window with isopropyl alcohol and place foam ribbed window tape on the lip of the window. Begin in the center of the long edge at the bottom of the window and place tape around the perimeter of the window. Take care around the corners, **do not stretch** the tape on the corners, just lay it in place gently so it looks like **Fig 11**.
- Fig 12:** Place the window in the opening in the front wall, and while one person puts pressure on the window from the outside, Another person inside the RV should begin screwing the trim to the window frame. Put one or two screws in at one corner (lower left), then put one or two screws in at an opposite corner (upper right) Once you have screws in the trim, the person outside can release pressure on the window. Finish installing the rest of the trim screws inside.



- 7 **Fig 13:** Place a bead of clear sealant around the top edge of the window flange. This bead should extend from about 3 or 4 inches beyond the corner all the way across the top of the window, to the opposite corner and about 3 or 4 inches beyond that corner.
- Fig 14:** The arrows indicate where the bead of sealant should go.

Apply the Starcraft decal on the window cover, make sure to clean the surface using isopropyl alcohol. Let it dry before applying the decal to the window cover. Use the plastic spreader tool to squeegee out air bubbles.

Reinstall the blinds and the valance.