

## Mitsubishi Motors North America, Inc.

6400 Katella Avenue Cypress, CA 90630 Telephone: 714-372-6000 www.mitsubishicars.com

TSB-15-54-002

| AFFECTED VEHICLES<br>MODEL: 2012 i-MiEV  |
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| This notice applies to your vehicle,   |
| Date: September, 2015  |
| Dear Mitsubishi Owner,   |
| The Main Drive Lithium-ion Battery on your 2012 i-MiEV is covered for defects in material and workmanship for 8 years or 100,000 miles, whichever comes first. In the event the Main Drive Lithium-ion Battery cannot be charged to full available capacity when properly connected to a properly functioning compatible charger, however, Mitsubishi is extending the warranty on the Main Drive Lithium-ion Battery to 10 years or 100,000 miles, whichever comes first.           |
| In the event your vehicle experiences the subject condition within the terms of the warranty extension, please contact your certified i-MiEV Mitsubishi dealer to have the repair performed. This warranty extension does not apply to gradual capacity loss based on time and usage. The capacity of the Main Drive Lithium-ion Battery, like other commonly used Li-ion batteries, will decrease according to time and usage. This type of decrease in battery capacity is normal. |
| If you have already encountered a problem with the Main Drive lithium-ion battery and had it repaired/replaced on your vehicle as a result of this specific condition and have paid for the repair you may send your original repair order or invoice <b>and</b> original receipt/proof of payment to the following address for reimbursement consideration:   |
| Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064  |
| Please keep a copy of this notification with your vehicle's warranty book for future reference. If you have any questions, please contact us:  |
| Mitsubishi Customer Relations Department • P.O. Box 6400 Cypress, CA 90630-0064 Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time   |
| Sincerely,   |

Mitsubishi Motors North America, Inc.