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This Service Information bulletin supersedes SI M84 02 14 dated **January 2015**.

**NEW** designates changes to this revision

#### **SUBJECT**

**NEW** Bluetooth Software (KISU Data) Update

#### **MODEL**

R55 (Cooper Clubman, Cooper S Clubman)

R57 (Cooper Convertible, Cooper S Convertible)

R58 (Cooper Coupe, Cooper S Coupe)

R59 (Cooper Roadster, Cooper S Roadster)

R60 (Cooper Countryman, Cooper S Countryman)

R62 (Cooper Paceman, Cooper S Paceman)

F56 (Cooper, Cooper S Hardtop)

F55 (Cooper, Cooper S 4-door Hardtop)

Produced from July 1, 2014

With COMBOX (CMedia)

OR

Option 7L5 or 609 (HU-H)

#### **NEW** SITUATION

One or both of the situations listed below maybe encountered:

- Android device connection stability (dropped calls)
- 3rd Party App Metadata – the album art and song title do not update when streaming audio from Pandora or Spotify, etc.

New KISU (Customer Initiated Software Update) software is available on the TIS website. This software improves the Bluetooth functionality in our vehicles and helps to keep us up-to-date with technology innovation.

#### **CAUSE**

The Bluetooth functionality does not meet customer expectations.

#### **NEW** CORRECTION

Update the Bluetooth software.

**Note:** Use the same USB stick which was used for the previous KISU campaign to download the software.

#### **PROCEDURE**

Refer to the attached file in the attachment section of this bulletin.

**NEW WARRANTY INFORMATION**

Covered under the terms of the MINI New Passenger Car Limited Warranty.

<b>Defect Code:</b>	<b>84 11 26 11 00</b>	<b>Bluetooth telephone function</b>
	<b>Or:</b>	
	<b>84 11 31 11 00</b>	<b>Bluetooth audio player function</b>
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
84 99 000	3 FRU	Work time to verify the issue and install KISU data (Main work)
<b>Or:</b>		
84 99 000	1 FRU	Work time to verify the issue and install KISU data (Plus work – Vehicle already in the workshop)

**ATTACHMENTS**

View PDF attachment [M840214 Attachment](#).

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