

Classification:

BT15-031

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ITB15-032

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## POWER MOONROOF INITIALIZATION SERVICE INFORMATION

APPLIED VEHICLES:                   2014-2015 QX60 (L50)  
  2014-2015 QX60 Hybrid (L50)  
  2014-2016 QX80 (Z62)

### SERVICE INFORMATION

Power moonroof initialization procedures for the Applied Vehicles have been revised.

The procedure described in this bulletin differs from the procedure in the Electronic Service Manual (ESM).

At a later date and where possible, the applicable ESMs will be updated with the revised procedures.

Follow the procedure in this bulletin should the power moonroof in an Applied Vehicle need to be initialized.

### Power Moonroof Initialization Procedure

1. Turn the ignition ON.
2. Close the moonroof glass (and power sunshade, if equipped).

For vehicles with a power sunshade:

- a. Press the moonroof switch in the CLOSE position. Press the switch repeatedly if needed.
- b. Confirm the glass **is not** in the tilt-up position.

For vehicles with a manual sunshade:

- a. Press the moonroof switch in the CLOSE position. Press the switch repeatedly if needed.
- b. Press the switch in the CLOSE position again until the moonroof **is** in the full tilt-up position.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

Read steps 3 and 4 carefully before proceeding. Step 4 includes an action that will need to be performed quickly.

3. Press **and hold** the moonroof switch in the CLOSE position until the glass (and power sunshade, if equipped) operates through several small movements (10 - 20 seconds).
4. After the glass has been motionless for 5 seconds, release the switch and within 1 second, press **and hold** the switch in the CLOSE position again.
5. Continue to hold the switch until the glass (and power sunshade, if equipped) fully opens and then fully closes.
6. Confirm the moonroof successfully initialized.
  - a. Tilt the glass
  - b. Fully open and close the glass (and power sunshade, if equipped).

**NOTE:** On Applied Vehicles equipped with a rear moonroof, the glass is fixed and does not move.

7. Repeat the initialization procedure if the moonroof does not function properly.

**NOTE:**

- It may take up to 5 attempts to successfully initialize the moonroof.
- If unsuccessful after 5 attempts, clear the memory by holding the switch in the OPEN position for 15 seconds. Then, repeat the initialization procedure.

