

FINAL

Dear Nissan [LEAF] Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan to reprogram the electronic brake booster on your Nissan LEAF vehicle.

REASON FOR SERVICE CAMPAIGN

When the vehicle is parked in very cold temperature conditions, the relay inside the electronic brake booster may freeze. If this occurs, when the vehicle is first started, a brake warning lamp illuminates to immediately alert the operator. The brake system continues to function in a special "assist mode," but may require noticeably more pedal effort.

WHAT NISSAN WILL DO

To ensure your continued satisfaction and confidence in your car, your EV Certified Nissan dealer will reprogram the software to help prevent this issue from occurring at no cost to you for parts and labor. This service should take less than 1 hour to complete, but your EV Certified Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact your EV Certified Nissan dealer at your earliest convenience in order to arrange your appointment. **If a warning lamp illuminates at vehicle startup (and remains illuminated) please contact your local Nissan dealer for immediate assistance.**

To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to the dealer for service. Please bring this notice with you to your service appointment. Detailed instructions have been sent to your EV Certified Nissan dealer.

If you have additional questions you may contact the may contact the Nissan LEAF Call Center, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-877-N0-GAS-EV-(1-877-664-2738).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan LEAF. We are sorry for any inconvenience this may have caused you.