



Innovation that excites

NISSAN BULLETIN

Rear Suspension Member Replacement/Bushing Replacement and Seals Voluntary Service Campaign **Update**

Reference: P5216
Date: August 20, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Expiration date:
2002-05 Altima (L31)	N/A	N/A	August 20, 2015
2004-05 Maxima (A34)			

***** Campaign Status Update *****

In December 2005, Nissan launched a Voluntary Service Campaign on certain vehicles registered in "salt" states to inspect and, if necessary, replace the rear sub-frame assembly. If sub-frame assembly replacement was not necessary, Nissan replaced and sealed the front and rear bushings.

To ensure the highest level of customer satisfaction, Nissan extended the warranty for cracking of the rear sub-frame due to corrosion to a total of 13 years with unlimited mileage on all model year 2002-2005 Nissan Altima and 2004-2005 Nissan Maxima vehicles. Nissan is now ending the service campaign since all vehicles nationally are covered by the extended warranty.

Effective September 4, 2015, repairs performed under P5216 and customer reimbursement for out of pocket expenses for these service campaign repairs are no longer eligible for reimbursement under the service campaign.

***** What Dealers Should Do*****

1. Service Comm has been deactivated for P5216. **Dealers must submit any open claims no later than September 3rd, 2015.**
2. Refer to Warranty bulletin **WB/05-038** for appropriate claims coding when a repair is performed under the extended Warranty. No further dealer action is required.

***** Release Schedule *****

Repair	<ul style="list-style-type: none"> • Campaign bulletins NTB05-114 has been updated to reflect expiration of this voluntary service campaign. Please discard older copies.
Owner Notification	<ul style="list-style-type: none"> • No expiration notice is being sent to customers.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION