

FINAL

OWNER NOTIFICATION

Dear Nissan [Versa Versa Note Sentra] Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan to update the Continuously Variable Transmission (CVT) software in your vehicle.

REASON FOR SERVICE CAMPAIGN

On some potentially affected [Versa Versa Note Sentra] vehicles, the belt may slip when manually shifting from the L range to D range due to low hydraulic pressure. Belt slippage may result in noise, vibration, and poor acceleration. Left unrepaired, this condition may reduce the durability of the CVT. This is not a safety issue, and the vehicle still meets and/or exceeds all applicable safety standards.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, Nissan will update your vehicle's CVT software at an authorized Nissan dealer at **no charge to you for parts or labor**. The new software will increase hydraulic pressure while shifting to prevent CVT belt slip while manually shifting from the L to D range. The service could take up to 1 hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact an authorized Nissan dealer at your earliest convenience in order to arrange an appointment.

To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure ongoing satisfaction with your Nissan vehicle.