



---

# SERVICE CAMPAIGN BULLETIN

---

Reference:

NTB15-071

Date:

August 10, 2015

---

## VOLUNTARY SERVICE CAMPAIGN 2007-2009 QUEST FUEL GAUGE

**CAMPAIGN ID #:** P5318

**APPLIED VEHICLE:** 2007-2009 Quest (V42)

**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting a Voluntary Service Campaign on certain Model Year 2007-2009 Quest vehicles to install a fuel gauge combination meter amp at no charge for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number P5318 to this campaign. The correct number must appear on all communications and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

Dealers are to correct each vehicle falling within the range of this campaign that enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**IMPORTANT:** Follow all cautions, warnings, and notes in the ESM when working on or near a supplemental restraint system, such as an air bag.

### Install Combination Meter Amp

1. Remove the combination meter.
  - Refer to the Electronic Service Manual (ESM), section **IP-Instrument Panel**, for removal procedure.
2. Apply the adhesive side of the foam pad to the combination meter amp (amp). See Figure 1.
  - For parts, refer to **PARTS INFORMATION**.

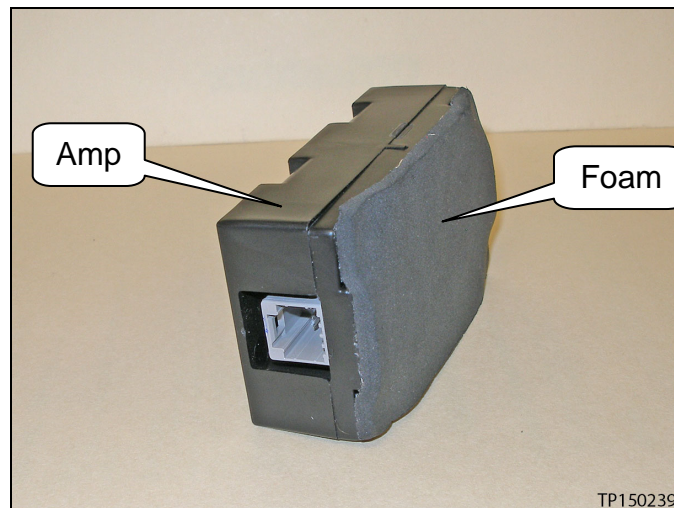


Figure 1

3. Attach the amp to the main harness with two (2) tie straps located behind the combination meter.
  - Make sure to run the tie straps in the amp's channels (see Figure 2).

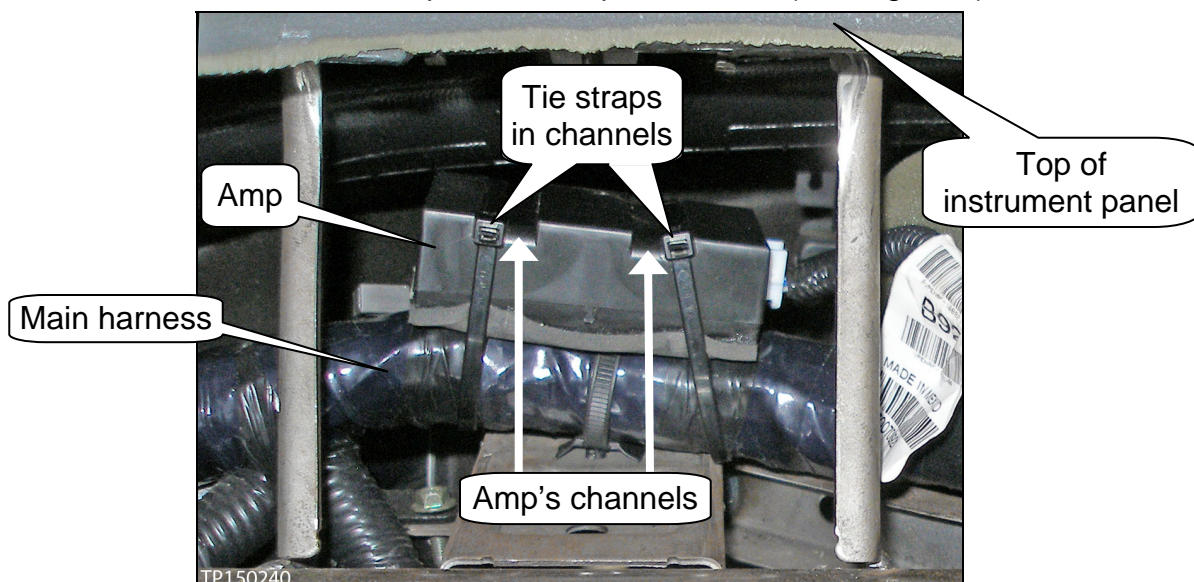


Figure 2

4. Attach the jumper harness to the amp and combination meter connector M24.
  - Route the jumper harness as shown in Figure 3 and 4.
5. Secure the jumper harness to the main harness with one (1) tie strap.

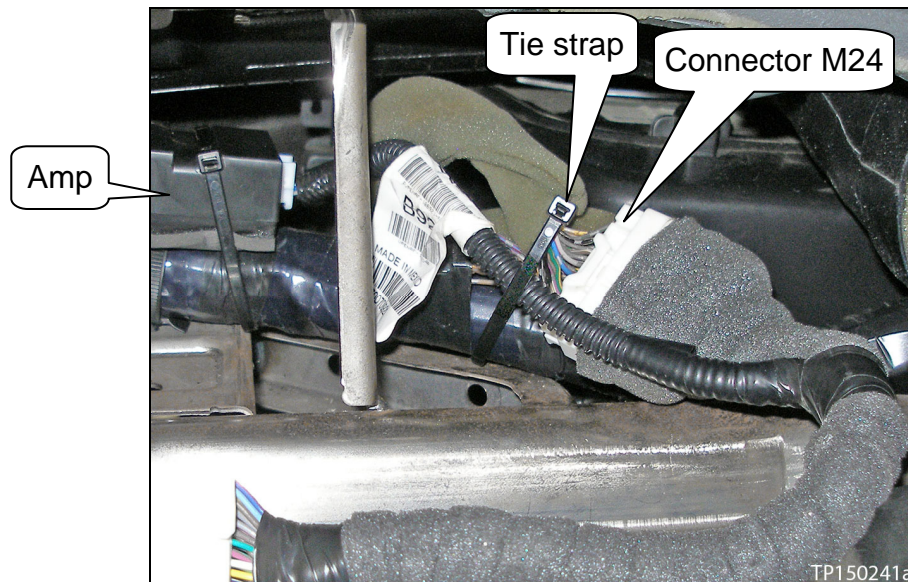


Figure 3



Figure 4: Amp and jumper harness installed

6. Connect the last jumper harness connector to the combination meter.
7. Install the combination meter.
  - Refer to the ESM, section **IP-Instrument Panel**, for installation procedure.



**PARTS INFORMATION**

DESCRIPTION	PART NUMBER	QUANTITY
VEHICLE METER AMPLIFIER	24819 ZM70A*	1

\* Includes amp, jumper harness, foam, and three (3) tie straps. See Figure 5 below.

**CLAIMS INFORMATION**

Submit a Campaign (CM) line claim using the applicable claims coding below:

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
P5318	Install Meter Amp	P53180	0.6 hrs

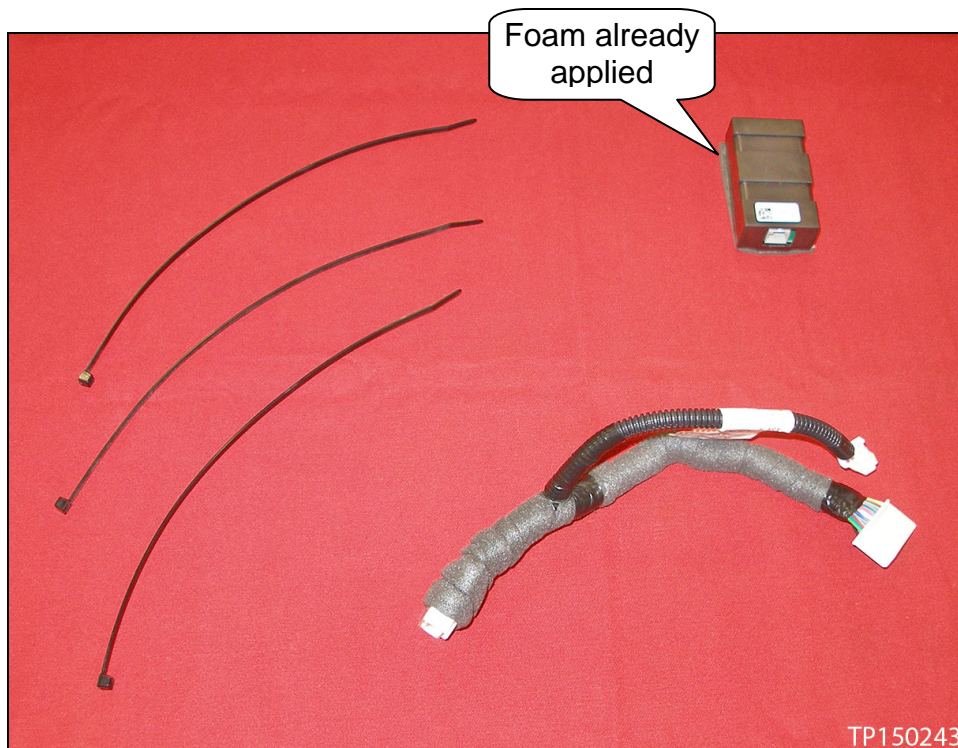


Figure 5

## OWNER'S LETTER

Dear Nissan Quest Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information about the fuel gauge in your Nissan Quest.

### REASON FOR CAMPAIGN

Nissan previously informed you that on certain affected Quest vehicles, the fuel gauge may malfunction and display an inaccurate fuel level reading. More specifically, the fuel gauge may show higher than the actual amount of fuel remaining in the gas tank. This can cause the vehicle to run out of fuel unexpectedly. At this time, your Nissan dealer is ready to remedy this issue at no cost to you.

### WHAT NISSAN WILL DO

Your Nissan dealer will install a special kit to help improve fuel gauge accuracy at no cost to you. This service should take about one hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### WHAT YOU SHOULD DO

Please contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have this important service performed. Please bring this notice with you when you keep your service appointment. Until your service appointment, **please continue to maintain the fuel level in your vehicle so that the fuel gauge reads above the one-half position. This will help minimize the possibility of your vehicle running out of fuel unexpectedly.**

If you have questions or concerns regarding this notice, please contact the National Consumer Affairs Department. National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for your cooperation. Nissan is committed to a high level of customer safety, service and satisfaction and we are indeed sorry for any inconvenience this may cause you.