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Attention: Dealer Principal, Sales, Service & Parts Managers

NISSAN
BULLETIN
2016 Maxima
Quality Assurance Hold

Reference: PC384

Date: July 15, 2015

***** Detailed Information *****

A STOP SALE CONDITION IS IN EFFECT.

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on **2,823** MY 2016 Maxima vehicles in transit or currently at the dealer. Nissan is currently investigating the issue requiring this quality hold.

***** What Dealers Should Do *****

1. Verify if vehicles currently in dealer inventory are affected by this QA Hold using the attached VIN list. Beginning July 15th, these vehicles can also be identified by Service Comm I.D. **PC384.**

Note: Dealers should continue to check new arriving inventory for QA Hold applicability in Service Comm.

2. Please **do not test-drive or sell** any of the 2016 Maxima vehicles in Dealer Inventory subject to this QA Hold.
3. No further action is necessary at this time. Nissan will provide an update by the week of July 27th, 2015.

***** Vehicle Identification – Dealer Inventory *****

2,823 2016 Maxima vehicles **are** subject to this QA Hold and are either in transit or currently at the dealership. The affected vehicles can be identified via the following two methods:

- **SERVICE COMM** – Beginning July 15th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC384-** to determine if a vehicle is subject to this QA Hold.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and dealer code.

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION