

2015 Sentra and Versa Note Door Latch
Quality Assurance Hold

Reference: PC383
Date: June 24, 2015



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Attention: Dealer Principal, Sales, Service & Parts Managers

***** Detailed Information *****

A STOP SALE CONDITION IS IN EFFECT.

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on approximately **1036** MY 2015 Sentra and Versa Note vehicles because the door latch may not fully engage. This issue is still under investigation.

***** What Dealers Should Do *****

1. Verify if vehicles currently in dealer inventory are affected by this QA Hold using Service Comm I.D. **PC383**

Note: Dealers should continue to check new arriving inventory for QA Hold applicability.

2. Please **do not drive, sell, or trade** any of the 2015 Sentra and Versa Note vehicles in Dealer Inventory subject to this QA Hold.
3. No further action is necessary at this time. Nissan will provide an update by July 1st, 2015.

***** Vehicle Identification – Dealer Inventory *****

1036 2015 Sentra and Versa Note vehicles **are** subject to this QA Hold either in transit or currently at the dealership. The affected vehicles can be identified via the following two methods:

- **SERVICE COMM** – Beginning June 24th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC383** - to determine if a vehicle is subject to this QA Hold.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and dealer code.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION