

NISSAN BULLETIN 2015 Rogue (T32) Door Latch Quality Assurance Hold

Reference: PC382 Date: June 19, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

***** Detailed Information *****

A STOP SALE CONDITION IS IN EFFECT.

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on approximately **41** MY 2015 Rogue (T32) vehicles because the door latch may not fully engage. This issue is still under investigation.

***** What Dealers Should Do *****

1. Verify if vehicles currently in dealer inventory are affected by this QA Hold using Service Comm I.D. **PC382**

Note: Dealers should continue to check new arriving inventory for QA Hold applicability.

- 2. Please do not drive, sell, or trade any of the 2015 Rogue vehicles in Dealer Inventory subject to this QA Hold.
- 3. No further action is necessary at this time. Nissan will provide an update by July 1st, 2015.

***** Vehicle Identification - Dealer Inventory *****

- **41** 2015 Rogue (T32) vehicles <u>are</u> subject to this QA Hold either in transit or currently at the dealership. The affected vehicles can be identified via the following two methods:
 - **SERVICE COMM** <u>Beginning June 20th</u>, dealer service departments can complete an inquiry on SERVICE COMM <u>I.D. PC382</u> to determine if a vehicle is subject to this QA Hold.
 - **VIN List** As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and dealer code.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION