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NISSAN BULLETIN

2015 Rogue Certification Label Dealer Service Action

Reference: PC372
Date: April 23, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

*****Dealer Announcement*****

Nissan is conducting a dealer inventory service action to ensure the bulkhead VIN stamping, VIN plate, and B-pillar certification label VIN match on **121** specific 2015 Rogue vehicles identified in SERVICE COMM. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

IMPORTANT: Dealers should not sell or trade any affected 2015 Rogue vehicles in dealer inventory subject to this service action until the bulkhead VIN stamping, VIN plate, and certification label have been confirmed to match.

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

- If all three VINs match, as indicated in the instructions, the vehicle can be released for sale. The service department should file a warranty claim for this inspection in a timely manner so it can be closed on SERVICE COMM.
- If all three VINs DO NOT MATCH, send the requested information to nnafgasupport@nissan-usa.com. The vehicle must be held until further direction is provided.

***** Vehicle Identification – Dealer Inventory *****

121 2015 Rogue vehicles **are** subject to this dealer inventory service action and can be identified through two methods:

- **SERVICE COMM** – Beginning April 23rd, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC372** – to determine if a vehicle is subject to this dealer inventory service action.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM -**I.D. PC372**- for the status on each 2015 Rogue vehicle which is currently in inventory. Nissan requests dealers to perform this repair on vehicles in inventory prior to being retailed to ensure certification compliance.

******* Repair Procedure *******

This repair procedure will be available on ASIST and NNAnet.com.

- ASIST – Go to “Tech Support Info” on the left column of the ASIST opening page. Under “Tech Support Info”, select “Inventory Vehicle Actions”. A new window will open where you may access the technical procedures.
- NNAnet.com –This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>
 - **Keyword: PC372**

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



NISSAN DEALER INSPECTION

PC372 Rogue Certification Label Inspection

SERVICE PROCEDURE:

1. Open driver door then open hood and support with prop rod.
2. Remove Cowl Top Cover Mask to reveal the bulkhead VIN stamping (see Figure 1).



Figure 1

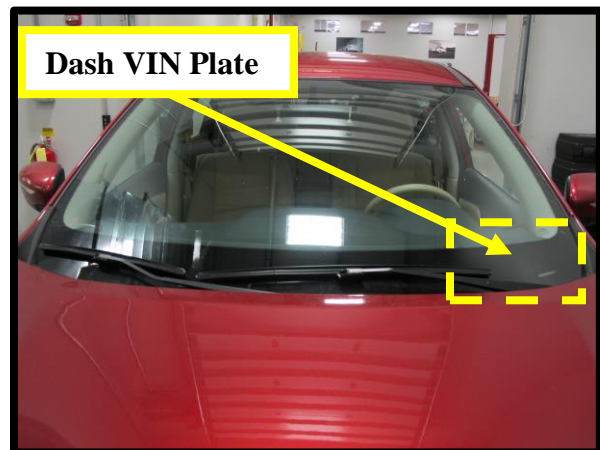


Figure 2

3. Locate dash VIN plate and B-pillar Certification Label (see Figures 2 & 3).



Figure 3

- Verify the 17-Digit dash VIN Plate and the B-pillar Certification Label VIN match the bulkhead VIN stamping (see Figure 4).

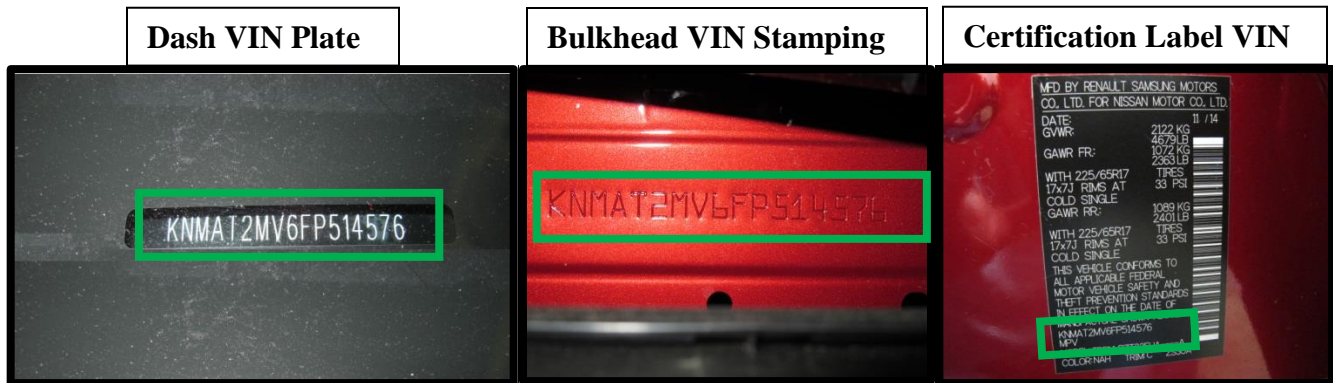


Figure 4

- Does the dash VIN and B-pillar Certification Label VIN match the Bulkhead VIN stamping?
 - If all three VINs **MATCH**, then replace the Cowl Top Cover Mask and submit claim using the Op Code PC3720 (see claims info) and release the vehicle.
 - If all three VINs **DO NOT MATCH**, the vehicle must be HELD until further direction is provided. Do not submit a warranty claim. Send an E-mail with clear photos of the three vehicle VIN labels and the requested information below to:

nafgasupport@nissan-usa.com

Make sure to include the below information:

Dealer Name

Dealer Code

Dealer Address

VIN

Contact Person Name

Contact Person Phone Number

** Attach Clear Photos of All Three VIN Labels**

CLAIMS INFORMATION**"PM" I.D.: PC372**

Claim Type:	CM			
PNC:	PC372			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect Rogue Certification Labels	PC3720	0.2 Hrs.	No	No