



# SERVICE BULLETIN

Classification: EL14-027b	Reference: NTB14-089b	Date: April 21, 2015
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## 2013-2015 ARMADA; I-KEY DOOR HANDLE REQUEST SWITCH INTERMITTENTLY DOES NOT LOCK/UNLOCK DOORS

This bulletin has been amended. Table A on page 2, and the APPLIED VINS AND DATES and ACTION sections have been revised. Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2013-2015 Armada (TA60)  
**APPLIED VINS AND DATES:** 2013-2014 Armada: All  
 2015 Armada:  
 Vehicles built before 5N1(\*)A0(\*)C(\*)FN 609025 // March 16, 2015

### IF YOU CONFIRM

The I-Key door handle request switch intermittently will not lock or unlock the doors.

**and**

The vehicle has painted door handles (see Figure 1, below).

**and**

Key fob has been function tested and signal strength is correct.

### ACTION

Replace the door handles with the new door handles listed in Table A on page 2.

- Refer to the Electronic Service Manual (ESM), section **DLK Door & Lock**, for information about door handle replacement.

**NOTE:** This bulletin does not apply to vehicles with chrome door handles (see Figure 2).



Figure 1



Figure 2

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**TABLE A**

<b>Handle</b>	<b>Color CODE</b>	<b>Part Name</b>	<b>New part</b>	
<b>LEFT</b>	<b>BCAE</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE0B	
	<b>BCAJ</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE1B	
	<b>BQAB</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE2B	
	<b>BG10 (2013-2014)</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE7A	
	<b>BG41 (2015)</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B	
		ESCUT-DOOR O/S HANDLE, LH	80647-9GE4B	
	<b>RIGHT</b>	<b>BCAE</b>	GRIP ASSY-DOOR O/S HANDLE	80640-9GE0B
			ESCUT-DOOR O/S HANDLE, RH	80646-9GE0B
<b>BCAJ</b>		GRIP ASSY-DOOR O/S HANDLE	80640-9GE1B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE1B	
<b>BQAB</b>		GRIP ASSY-DOOR O/S HANDLE	80640-9GE2B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE2B	
<b>BG10 (2013-2014)</b>		GRIP ASSY-DOOR O/S HANDLE	80640-9GE3A	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE3A	
<b>BG41 (2015)</b>		GRIP ASSY-DOOR O/S HANDLE	80640-9GE4B	
		ESCUT-DOOR O/S HANDLE, RH	80646-9GE4B	

## PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
ESCUT-DOOR O/S HANDLE, RH	(1)	1
ESCUT-DOOR O/S HANDLE, LH	(1)	1
GRIP ASSY-DOOR O/S HANDLE, RH	(1)	1
GRIP ASSY-DOOR O/S HANDLE, LH	(1)	1

(1) See Table A on page 2 for applicable door handle part number.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

OPERATION	OP CODE	PFP	SYM	DIAG	FRT
Replace Both Front Door Handles	BX4FAA	(1)	ZE	32	0.9

(1) Reference the Parts Information Table and use the applicable Exterior Front Door Handle part number as the PFP.

