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# NISSAN BULLETIN

## 2007-2009 Nissan Quest Fuel Gauge Accuracy – VSC Parts & Repair Update

Reference: PC335  
Date: April 13, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

**\*\*\*\*\* Dealer Announcement \*\*\*\*\***

On December 19<sup>th</sup>, 2014, Nissan announced that it is conducting a Voluntary Service Campaign on approximately **68,003** MY 2007-2009 Nissan Quest (V42) vehicles to correct a fuel gauge accuracy concern. Dealers were informed that the parts and repair were under development.

This communication is to let dealers know that the parts have been out of production for some time and are taking longer than initially expected to complete the development process. Nissan expects to provide additional information regarding parts and repair in August, 2015.

**\*\*\*\*\* What Dealers Should Do \*\*\*\*\***

1. If any affected vehicle owners inquire about repairs, continue to advise them that Nissan is working on the remedy and that customers should keep fuel level above ½ tank at all times until the vehicle is remedied.
2. **Do not replace the combination meter** to repair fuel gauge accuracy issues on the subject vehicles. The campaign repair will not involve combination meter replacement.

**NOTE:** If a customer elects to replace the combination meter at their own expense at this time, this will not permanently resolve the issue and may not be reimbursable if replaced after the initial campaign announcement. They will still need to have the campaign performed once parts become available.

3. Customers that paid to have this issue diagnosed and repaired prior to receiving notification of this Voluntary Service Campaign may be eligible for reimbursement. Customers should contact Nissan Consumer Affairs at 1-800-NISSAN1 (1-800-647-7261) for reimbursement requests.

**\*\*\*\*\* Repair Instructions/Parts Information \*\*\*\*\***

Parts and the repair procedure are still under development. All MY 2007-09 Quest vehicles are affected. SERVICE COMM will be turned on once parts and repair become available under campaign **I.D. PC335**. Nissan will send an updated communication when parts and repair are available.

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION