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NISSAN BULLETIN

2015 NV Passenger Van Front Air Conditioning Control Assembly Dealer Service Action

Reference: PC355

Date: February 24, 2015

Attention: Dealer Principal, Sales, Service & Parts Managers

*******Dealer Announcement*******

Nissan is conducting a dealer inventory service action to replace the front Air Conditioning Control Assembly on **17** specific 2015 NV passenger vans identified in SERVICE COMM. The heated mirror button on affected vehicles is missing due to incorrect front air conditioning control assembly installation in the vehicle.

Dealers are requested to perform this Service Action on the affected vehicles in their inventory before retailing to help ensure customer satisfaction and correct operation of the outside heated mirrors.

******* What Dealers Should Do *******

1. Verify the subject vehicle is affected by this dealer inventory service action using Service Comm I.D. **PC355**.
2. Order the part and replace the front air conditioning control assembly using procedures available in the **HAC** section of the service manual.



**NG: Heated Mirror
Switch Missing**



**OK: Heated Mirror
Switch Installed**

*******Parts Information*******

Replacement parts are not restricted. Part number **27510-1PJ0B** is required for each vehicle and may be ordered via normal ordering process.

***** Claims Information *****

Work Order Line Type: "CM" Campaign
Campaign: PC355

Claim Type:	CM			
PNC:	PC355			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Replace Front AC Control Assembly	PC3550	0.5Hrs	Yes 27510-1PJ0B	No

***** Vehicle Identification – Dealer Inventory *****

This Dealer Service Action affects approximately **17** Nissan MY15 NV passenger van vehicles, which are currently in dealer inventory or in-transit.

2015 Nissan NV passenger van vehicles subject to this Dealer Service Action can be identified through two methods:

- **SERVICE COMM** – Beginning February 24th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC355** - to determine if a vehicle is subject to this Dealer Service Action.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM - **I.D. PC355** for the status on each 2015 NV passenger van vehicle which is currently in inventory. Nissan requests dealers to perform this repair on vehicles in inventory prior to being retailed to ensure customer satisfaction.

***** Dealer Communication *****

This announcement will be available on NNA.net.com.

- NNA.net.com –This announcement can be found on NNA.net.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION