

Classification:

EL14-022b

Reference:

ITB14-036b

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Date:

January 29, 2015

JX35, QX60, AND QX60 HYBRID; DISTANCE TO EMPTY MILEAGE ERRATIC BEHAVIOR

The APPLIED VEHICLES and PARTS INFORMATION sections have been amended. No other changes have been made.
Discard all previous versions of this bulletin.

APPLIED VEHICLES: 2013 JX35 (L50)

2014 QX60 (L50)

2014 QX60 Hybrid (L50)

APPLIED VINs and
DATES: All vehicles built before 5N1(*)LOM(**)EC 535821 and April 30, 2014

IF YOU CONFIRM:

If the customer states the mileage displayed for Distance To Empty (DTE) changes abruptly or unexpectedly, up or down.

- The customer may also describe the issue as DTE mileage does not match or "agree with" the fuel gauge reading. For example, DTE shows 175 miles while the fuel gauge shows $\frac{1}{4}$ full.

NOTE: This issue does not affect the operation of the low fuel warning system indicators or primary fuel gauge.


ACTION:

Replace the combination meter assembly.

- Refer to the Electronic Service Manual (ESM), section MWI-Meter, Warning Lamp & Indicator, for replacement information.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

VEHICLE MODEL	DESCRIPTION	PART NUMBER	QUANTITY
2013 JX35 and 2014 QX60	INSTRUMENT COMB (combination meter)	24810-9NA0D *	1
2014 QX60 Hybrid	INSTRUMENT COMB (combination meter)	24810-3JV0C *	1

* To order a combination meter, go to the MODEL ELECTRONICS, INC. website (www.modelelectronics.com).

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

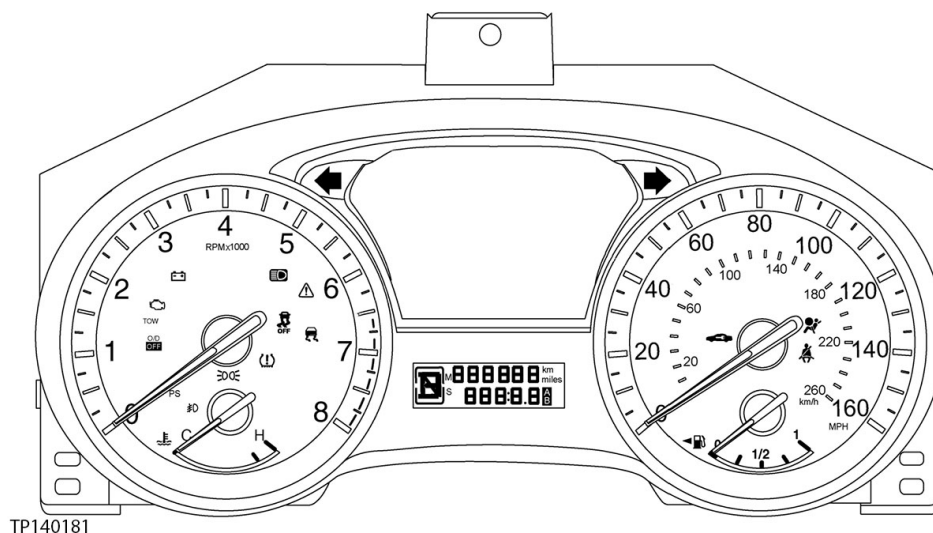
DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Combination Meter	(1)	RX4NAA	ZE	32	0.4

(1) Reference the PARTS INFORMATION Table and use the applicable INSTRUMENT COMB part number as the Primary Failed Part (PFP).

IN COMBINATION WITH

Expense Code

EXPENSE	EXPENSE CODE	MAXIMUM AMOUNT
Calibrate Odometer	510	\$20.33



Combination meter assembly