#### **Technical Bulletin**



SERVICE BULLETIN				
Classification:	Reference:	Date:		
EC14-013	NTB15-004	January 15, 2015		

### 2013-2014 PATHFINDER; IDLE QUALITY IN DRIVE AND A/C ON

**APPLIED VEHICLE**: 2013-2014 Pathfinder (R52)

**APPLIED ENGINE**: VQ35 (6 cyl)

#### IF YOU CONFIRM:

One or more of the following with the engine idling, the transmission in Drive, and the air conditioning on:

- Low/rough idle
- High idle
- Idle fluctuation

#### **ACTION:**

- 1. Compare the vehicle's current ECM part number to those listed in **Table A** (see page 4).
- 2. If the ECM part number matches one listed in **Table A**, reprogram the ECM.
  - If there is NOT an ECM part number match, this bulletin does not apply. Refer to ASIST and the Electronic Service Manual (ESM) for further diagnosis.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the <u>entire</u> **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

#### **SERVICE PROCEDURE**

#### **ECM Part Number Check / Reprogramming**

#### NOTE:

- Most instructions for reprogramming with CONSULT-III plus (C-III plus) are displayed on the CONSULT PC screen.
- If you are not familiar with the reprogramming procedure, click here. This will link you to the "CONSULT-III plus (C-III plus) Reprogramming" general procedure.
- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learn (IAVL) conditions:
  - Engine coolant temperature: 70 -100°C (158 - 212°F)
  - ➤ Battery voltage: More than 12.9V (At idle)
  - Transmission: Warmed up



Figure A

 After reprogramming is complete, you will be required to perform Throttle Valve Closed Position, Idle Air Volume Learn, Accelerator Closed Position, and DTC erase.

#### **CAUTION:**

- Connect the GR8 to the vehicle 12 volt battery and set to ECM power supply mode. If the vehicle battery voltage drops below 12.0V or rises above 13.5V during reprogramming, the ECM may be damaged.
- Be sure to turn OFF all vehicle electrical loads.
  If a vehicle electrical load remains ON, the ECM may be damaged.
- Be sure to connect the AC Adapter.
  If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the ECM may be damaged.
- Turn off all external Bluetooth<sup>®</sup> devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI. If Bluetooth<sup>®</sup> signal waves are within range of the CONSULT PC during reprogramming, reprogramming may be interrupted and the ECM may be damaged.

- 1. Connect the CONSULT PC to the vehicle to begin the reprogramming procedure.
- 2. Open C-III plus.
- 3. Wait for the plus VI to be recognized.
  - Serial number will display when the plus VI is recognized.
- 4. Select Re/programming, Configuration.

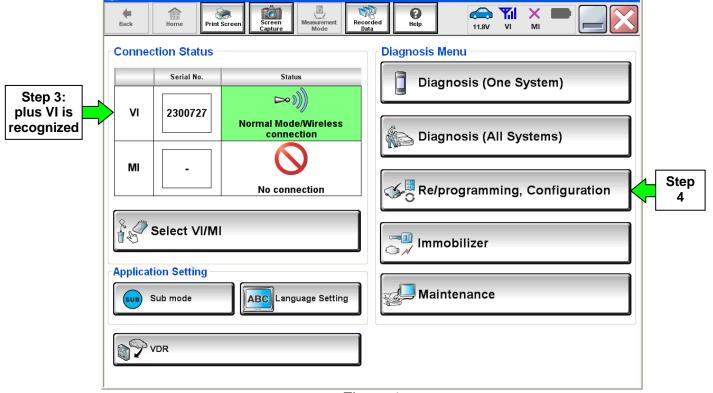


Figure 1

5. Follow the on-screen instructions and navigate the C-III plus to the screen shown in Figure 2 on the next page.

- 6. When you get to the screen shown in Figure 2, confirm this bulletin applies as follows.
  - A. Find the ECM Part Number and write it on the repair order.

**NOTE:** This is the <u>current</u> ECM Part Number (P/N).

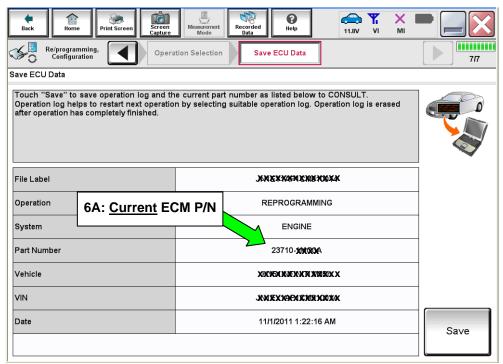


Figure 2

- B. Compare the P/N you wrote down to the numbers in the **Current ECM Part Number** column in **Table A** below.
  - If there is a <u>match</u>, the ECM needs to be reprogrammed. Continue with the reprogramming procedure.
  - If there is <u>not a match</u>, ECM reprogramming <u>does not apply</u>. Refer to ASIST and the ESM for further diagnosis.

Table A

Model	Current ECM Part Number: 23710 -	
2013 Pathfinder	3KA1A, 3KA2A	
	3KA1B, 3KA2B	
2014 Pathfinder	9PA0A, 9PA1A	
	9PA0B, 9PA1B	

7. Follow the on-screen instructions to navigate C-III plus and reprogram the ECM.

#### NOTE:

- In some cases, more than one new P/N for reprogramming is available.
  - In this case, the screen in Figure 3 displays.
  - Select and use the reprogramming option that <u>does not</u> have the message "Caution! Use ONLY with NTBXX-XXX".
- If you get this screen and it is <u>blank</u> (no reprogramming listed), it means there is no reprogramming available for this vehicle. Close C-III plus and refer back to ASIST for further diagnosis.

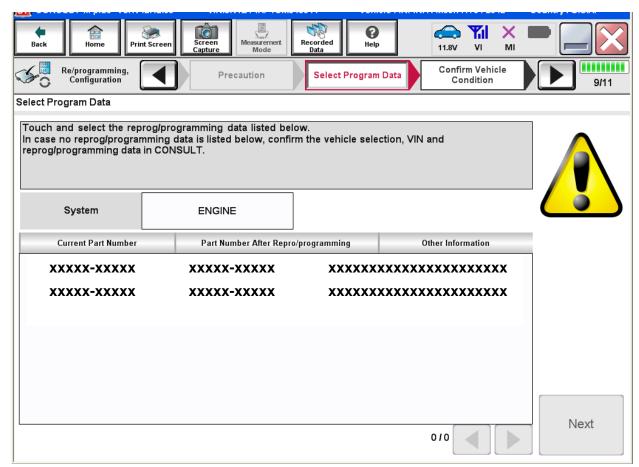


Figure 3

8. When the screen in Figure 4 displays, reprogramming is complete.

**NOTE:** If the screen in Figure 4 does <u>not</u> display (reprogramming does <u>not</u> complete), refer to the information on the next page.

9. Disconnect the battery charger from the vehicle.

#### 10. Select Next.

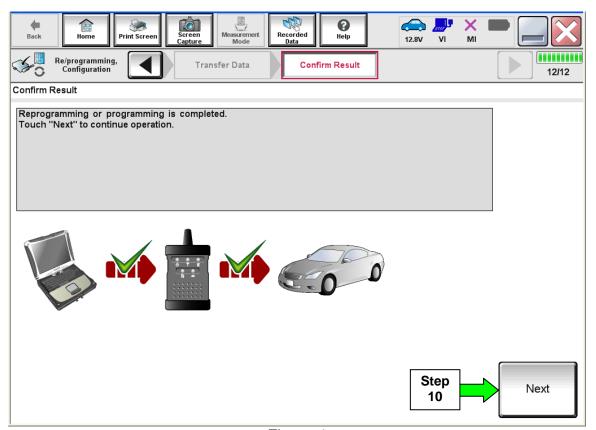


Figure 4

#### NOTE:

- In the next steps (page 8), you will perform Throttle Valve Closed Position, Idle Air Volume Learn, Accelerator Closed Position, and DTC erase.
- These operations are required before C-III plus will provide the final reprogramming confirmation report.

#### **ECM Recovery**

## <u>Do not disconnect plus VI or shut down C-III plus if reprogramming does not complete.</u>

If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 5:

- Check battery voltage (12.0–15.5 V).
- Ignition is ON, engine OFF.
- External Bluetooth<sup>®</sup> devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- "Retry" may not go through on first attempt and can be selected more than once.

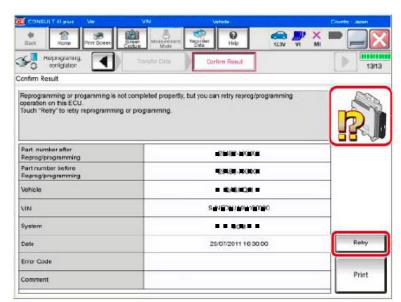


Figure 5

# If reprogramming does $\underline{not}$ complete and the "X" icon displays as shown in Figure 6:

- Check battery voltage (12.0–15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, engine OFF.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

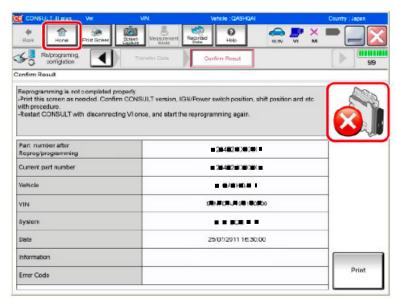


Figure 6

- 11. Follow the on-screen instructions to perform the following:
  - Throttle Valve Closed Position
  - Idle Air Volume Learn (IAVL)

#### NOTE:

- > Listed below are common conditions required for IAVL to complete.
- > If IAVL does not complete within a few minutes, a condition may be out of range.
- Refer to the appropriate Electronic Service Manual (ESM) for specific conditions required for the vehicle you are working on.
  - Engine coolant temperature: 70 -100° C (158 -212°F)
  - Battery voltage: More than 12.9V (At idle)
  - Selector lever: P or N
  - o Electric load switch: OFF (Air conditioner, headlamp, rear window defogger)
  - o Steering wheel: Neutral (Straight-ahead position)
  - o Vehicle speed: Stopped
  - o Transmission: Warmed up
- Accelerator Pedal Close Position Learning
- Erase DTCs

Continue to the next page.

- 12. When the entire reprogramming process is complete, the screen in Figure 7 will display.
- 13. Verify the before and after part numbers are different.
- 14. Print a copy of this screen (Figure 7) and attach it to the repair order for warranty documentation.

#### 15. Select Confirm.

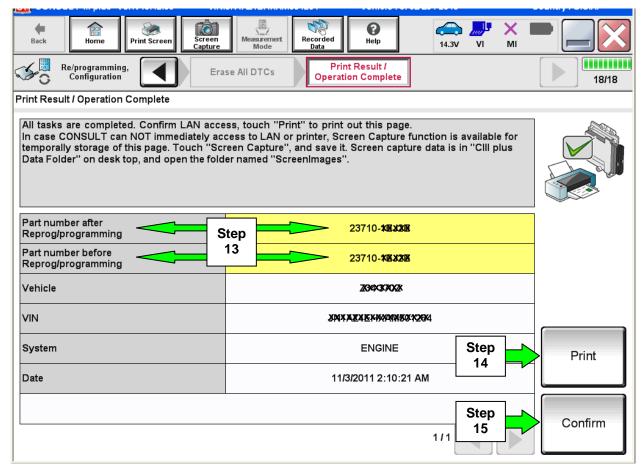


Figure 7

#### **CLAIMS INFORMATION**

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reprogram Engine Control Module	(1)	DE97AA	ZE	32	(2) (3)

- (1) Refer to the electronic parts catalog (FAST) and use the ECM assembly part number as the Primary Failed Part (PFP).
- (2) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated FRT.
- (3) FRT allows adequate time to access DTC codes and reprogram ECM. No other diagnostic procedures subsequently required. Do NOT claim any Diagnostic Op Codes with this claim.