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ROADSTER 2014-015 D.E.S.S. Error Displayed In Cluster_000104494_TST61Y014S10_en

Summary:

This TST explains the reason a customer may experience, intermittently, a D.E.S.S. error message in the Cluster.

Type:

General

TST Detail:

Refer to [TST ROADSTER 2nd Generation D.E.S.S. Principal Of Operation \(2014 and Up\)](#) to fully understand the principle of operation of the latest D.E.S.S. generation.

Problem:

Intermittently, the ignition key may not be recognized causing the unit not to start. The D.E.S.S. ERROR message will be displayed in the Cluster.

Solution:

Replace the D.E.S.S. module.

Program the keys using B.U.D.S. referring to 2014 RT shop manual section [Digitally Encoded Security System \(D.E.S.S.\)](#).

NOTE: If after the replacement of the D.E.S.S. module the problem reoccurs, update the previously opened BOSSWeb Case or open a BOSSWeb Case and report this situation.

Parts:

Model Year	Model	Part Number
2014	RS, ST, RT	710004190
2015	RS, ST, RT	710004241
2015	F3	710004697

Technical Explanation:

When the D.E.S.S. module sends its signal to the antenna to read the key chip, the radio frequency produced by the antenna is too strong and the key chip is saturated. This saturation changes the data transmitted back to the D.E.S.S. module causing a bad lecture of the key chip.

Warranty:

Claim under regular warranty.

Attachment:

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