

Hino Dealer Connect System (DCS) Quick Reference Guide

- DC202** - Order Entry. To place a parts order.
- DC203** - Request for Credit or Return Material Authorization (RMA) #.
- DC204** - Maintain Dealer Stock. HMI dealers are able to: Maintain their stock status on parts, increase or decrease stock on certain part numbers, edit the discount percentage (dealer sale price), edit trigger points for part reordering, view demand, etc.

DC202 Daily Stock/Emerg./VOR Orders	DC221 Change Password
DC203 Request for Credit & RMA	DC222 Re-print Dealer Documents
DC204 Maintain Dealer Stock	DC223 RMA Packing Slip Report
DC205 Unlock Orders	DC224 Backorder Report
DC206 Dealer Buyback Entry	DC225 Semi-Annual Return Credits
DC207 Item Order Inquiry	
DC209 Return of exchange items	
DC210 Item Stock & Order Inquiry	
DC215 Accounts Inquiry	
DC216 Warranty Unit Inquiry	
DC217 Order Inquiry	



- DC205** - Release locked orders. Unlock orders not transmitted to Hino Trucks.
- DC206** - Annual Return submission. Apply on-line for Annual Parts Returns in accordance with HMS Annual Parts Return Policy.
- DC207** - Item order inquiry. Locate an order for a specific part number that was ordered in the past.
- DC209** - Return of Exchange items. Request RMA for exchange (core) items per HMS Core acceptance guide.
- DC210** - Dealer parts inquiry. Basic parts inquiry information: (pricing, availability, supersession, freight, weight, etc.) on any Hino or All-Makes part.
- DC215** - Dealer Accounts inquiry. Parts Account information: (billing statement, available credit, balance due, etc.)
- DC216** - Warranty Vehicle Inquiry. VIN information: (Warranty start date, key codes, trans/engine serial numbers, vehicle part of a campaign?, vehicle options, etc.)
- DC217** - Order Inquiry. Search order with Order reference number, Dealer Purchase order or Invoice number.
- DC221** - Change Password. Change or update Dealer system password.

- DC222** - Reprint Dealer documents. Reprint dealer invoice documents.
- DC223** - RMA packing slip report. Reprint dealer RMA packing slip documents.
- DC224** - Backorder report. Generate Backorder report: current PDC shipped parts backordered by dealer.
- DC225** - Annual Return credits. Reprint Annual Buyback credit documents.