



TECHNICAL SERVICE BULLETIN

Release Date: Dec 09, 2015
Expiration Date:

Indian Motorcycle

Bulletin Number: I-15-03 A/B
Model Year(s): 2016

Safety Bulletin Service Bulletin Service Alert Fax Production Update Kit

Distribution: Owner / Principal Service Manager Sales Manager Parts Manager Technicians

This Service Bulletin is located at www.polarisdealers.com

-Confidential and Proprietary-

SUBJECT: 2016 Indian Scout Motorcycles – VECI Decal Replacement

PURPOSE:

Indian Motorcycle has determined that 2016 Scout motorcycles, designated for sale in the US and Canada, were manufactured with a VECI decal that lists the valve clearance as “Self-Adjusting”. The engine used in Scout models utilizes a graded-bucket configuration, and valves should be inspected / adjusted every 20,000 miles (32,000 km). Indian Motorcycle has developed a replacement VECI decal to correct this error, which lists Intake and Exhaust valve clearance specifications as follows: (INTAKE: 0.152±0.050mm / EXHAUST: 0.203±0.050mm).

AFFECTED MODELS:

All 2016 Scout models designated for sale in the US and Canada produced through October 6, 2015

N16MSB00AM	N16MSB00AL	N16MSB00AP	N16MSB00AJ	N16MSB00AN	N16MSB00AH
N16MSB00AS	N16MSA00AR	N16MSB00AA	N16MSA00BR	N16MSB00BA	N16MSB00BJ
N16MSB00BH	N16MSA00CR	N16MSB00CS	N16MSB00BS	N16MSB00CA	N16MSB00CJ
N16MSB00CH					

Use ‘Unit Inquiry’ or the Service Bulletin VIN Lookup tool on the STOP Site to identify affected vehicles. **This Service Bulletin must be performed prior to selling an affected unit!**

WHAT YOUR DEALERSHIP SHOULD DO:

1. Review your dealership’s inventory to locate potentially affected models.
 - a. Use ‘Unit Inquiry’.
 - OR**
 - b. Locate the ‘Service and Warranty’ dropdown, click on STOP Site.
 - c. On the left hand side of the page, under ‘STOP Site Links’, click on ‘Service Bulletins’.
 - d. Locate the service bulletin number I-15-03A/B and click on the ‘All VINs’ link located on the right.
 - e. The ‘All VINs’ page will display all affected VINs within your dealership’s inventory.
2. Follow the instructions outlined in this Service Bulletin to replace the affected VECI decal(s) using the updated part(s) detailed in this communication.
3. File a warranty claim using the bulletin number which corresponds to the operation performed immediately after completion of this bulletin.

WARRANTY / PARTS INFORMATION:

VECI DECAL REPLACEMENT (US motorcycles)	
SERVICE BULLETIN #	I-15-03A
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	12 Minutes (0.2 Hours) Inspect/Replace Decal
PART NUMBER / DESCRIPTION	7170107 (QTY.1) – Bulletin Completion Decal 7184386 (QTY.1) – VECI / NECI, 1200 (English)
PARTS AVAILABILITY	Available to Order
DIRECT-SHIP FROM POLARIS?	No
TO BE ORDERED BY DEALER?	Yes – Order Bulletin Completion decals through normal parts channels

VECI DECAL REPLACEMENT (CANADA motorcycles)	
SERVICE BULLETIN #	I-15-03B
CLAIM TYPE	SB (Service Bulletin)
LABOR ALLOWANCE	12 Minutes (0.2 Hours) Inspect/Replace Decal
PART NUMBER / DESCRIPTION	7170107 (QTY.1) – Bulletin Completion Decal 7184386* (QTY.1) – U.S. Models VECI Decal (English) 7184388* (QTY.1) – VECI / NECI, 1200 (French)
PARTS AVAILABILITY	Available to Order
DIRECT-SHIP FROM POLARIS?	No
TO BE ORDERED BY DEALER?	Yes – Order Bulletin Completion decals through normal parts channels

*7184386 and 7184388 were sent to consumers with units registered in Canada. To preserve parts stock, only order for units currently in inventory.

CUSTOMER NOTIFICATION:

ALL U.S. Dealers: Dealers are required to notify owners of motorcycles sold by their dealership, and to make arrangements to perform this bulletin repair immediately.

California ONLY: Indian Motorcycle will send a letter to California consumers directing them to have the affected VECI decal replaced by an authorized Indian Motorcycle dealer.

Canadian Dealers: Dealers should not contact consumers. Indian Motorcycle will send a letter along with decals to consumers with affected VINs.

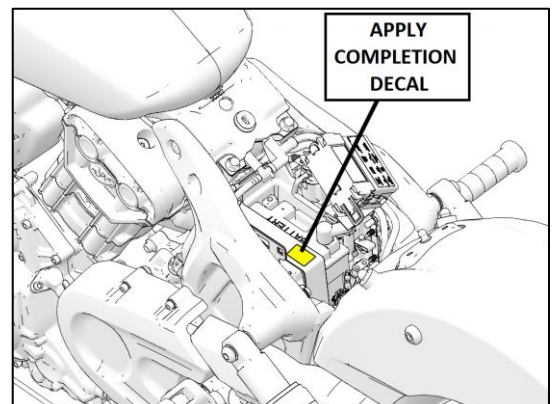
SERVICE BULLETIN COMPLETION DECAL:

A Service Bulletin Completion Decal must be completed for this bulletin repair. Place the decal on the unit as shown (on battery bracket). Completion decals are available through normal parts ordering channels.

Sincerely,



Doug Koch,
Technical Service and Warranty Manager



2. Slowly pull decal corner outward and up with even pressure to lift decal from frame.



3. Remove decal completely from front frame. Clean residual adhesive from the decal installation site with a decal adhesive cleaner (commercially available). Warm the replacement decal and motorcycle to room temperature. Install replacement decal in same orientation as the original decal. Air bubbles trapped beneath decal can be pressed toward edges to remove.





Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT EMISSIONS INFORMATION

This notice applies to your vehicle

VIN: **INSERT VIN HERE**

Subject: 2016 Indian Scout

VECI Decal Replacement

PLEASE READ IMMEDIATELY

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the California Air Resources Board (CARB). Indian Motorcycle has determined that a defect which relates to emission control standards exists in 2016 Indian Scout motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this notice:

Indian Motorcycle has determined that 2016 Scout motorcycles, designated for sale in the US and Canada, were manufactured with a Vehicle Emissions Control Information (VECI) decal that displays incorrect valve clearance information. Affected motorcycles were assembled with a VECI decal that incorrectly lists the valve clearance as "Self-Adjusting". The engine used in Scout models utilizes a graded-bucket configuration and should be inspected / adjusted every 20,000 miles (32,000 km). Indian Motorcycle developed a replacement VECI decal which displays the correct valve clearance specifications.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle will issue a Service *Bulletin* to all Indian Motorcycle dealers, with instructions required to replace the VECI decal. Repairs will be made by any authorized Indian Motorcycle dealer at no cost to you. The actual decal installation should take less than one hour to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit the web site at www.indianmotorcycle.com or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

SUBJECT: Emissions Recall Campaign
2016 Indian Motorcycle – VECI Decal Replacement
2016 Indian Scout Motorcycles
Reference: Indian Motorcycle Bulletin I-15-03A/B
PLEASE READ IMMEDIATELY

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the Canadian Environmental Protection Act, 1999. Indian Motorcycle has determined that certain 2016 Indian Scout motorcycles fail to conform to Federal emission control requirements. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has determined that 2016 Scout motorcycles, designated for sale in the US and Canada, were manufactured with a Vehicle Emission Control Information (VECI) decal that displays incorrect valve clearance information. Affected motorcycles were assembled with a VECI decal that incorrectly lists the valve clearance as “Self-Adjusting”. The engine used in Scout models utilizes a graded-bucket configuration and should be inspected / adjusted every 20,000 miles (32,000 km). Indian Motorcycle developed a replacement VECI decal which displays the correct valve clearance specifications.

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Indian Motorcycle will issue a Service *Bulletin* to all Indian Motorcycle dealers, with instructions required to replace the VECI decal. Repairs will be made by any authorized Indian Motorcycle dealer at no cost to you. The actual decal installation should take less than one hour to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit the web site at www.indianmotorcycle.com or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company

Lessors receiving this recall notice please forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Indian motorcycle indicated by this letter, please contact your local Indian Motorcycle dealer to have the ownership information changed.
Polaris Industries Ltd.
Consumer Service Department
50 Prairie Way
Winnipeg, MB, CA R2J – 3J8

Ref: I1503