



# TECHNICAL SERVICE BULLETIN

Date: June 24, 2015  
Expires: June 24, 2017

**Victory Motorcycle**

Bulletin Number: V-15-02AB  
Model Years: 2008-2015

☐ Safety Bulletin

☒ Service Bulletin

☐ Service Alert Fax

☐ Production Update Kit

Distribution: ☐ Owner / Principal ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

*This Service Bulletin is located at [www.polarisdealers.com](http://www.polarisdealers.com)*

-Confidential and Proprietary-

## SUBJECT: 2008 - 2015 Victory Vision - Front Fender Brackets

### PURPOSE:

Victory Motorcycles has determined that 2008-2015 Victory Vision front fenders may not meet internal durability standards. Certain operating conditions may cause the fender halves to crack at the mounting holes. A fender bracket kit has been developed to address this concern. Dealers should inspect the fender halves, replace one or both halves if cracked, and install a fender bracket kit on the original or replacement fender halves.

### AFFECTED MODELS:

All model year 2008-2015 Victory Vision motorcycles.

Use 'Unit Inquiry' or the Service Bulletin VIN Lookup tool on the STOP Site to identify affected vehicles.

### WHAT YOUR DEALERSHIP SHOULD DO:

1. Dealers are required to review their sales records and make arrangements with customers as needed. In addition to consumer units, dealers are required to correct any affected units in their inventory.
2. Use 'Unit Inquiry' or the Service Bulletin VIN Lookup tool on the STOP Site to identify affected motorcycles.
3. Perform the FRONT FENDER INSPECTION procedure outlined on page 03 of this bulletin.
4. If the front fender halves are not cracked proceed with the FENDER BRACKET INSTALLATION procedure outlined on page 03 of this bulletin. After the brackets have been installed, complete the bulletin by filing a warranty claim for V-15-02A
5. If the fender rear half is cracked and meets replacement criteria. Install the replacement fender rear half as part of the fender bracket installation procedure. After the replacement fender half and bracket kit are installed, complete the bulletin by filing a warranty claim for V-15-02B.
6. If the fender front half is also cracked and meets replacement criteria file an authorization request through ASK Polaris requesting coverage of the front fender half. This step should be done in addition to filing for bulletin I-15-02A/B. Attach images showing all crack(s) in the front fender half being considered for replacement approval. Install the replacement fender half as part of the fender bracket installation procedure.

### WARRANTY CLAIM & PARTS INFORMATION

A single group claim may be submitted listing the complete (17 digit) Vehicle Identification Number for motorcycles with the same model number. File claim type **SB (Service Bulletin)**. DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.

| INSPECT FENDER HALVES AND INSTALL BRACKET KIT |                                                                                                                                          |
|-----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| SERVICE BULLETIN #                            | V-15-02A                                                                                                                                 |
| CLAIM TYPE                                    | SB (Service Bulletin)                                                                                                                    |
| LABOR ALLOWANCE                               | 30 Minutes (0.5 Hour)                                                                                                                    |
| PART NUMBER / DESCRIPTION                     | 7170107 (QTY.1) - Service Bulletin Completion Decal<br>2206190 (QTY. 1) - Fender Bracket Kit<br>7520358 (QTY. 6) - Fender Shoulder Bolts |
| PARTS AVAILABILITY                            | Available to order                                                                                                                       |
| DIRECT-SHIP FROM POLARIS?                     | NO                                                                                                                                       |

| INSPECTION, INSTALL BRACKET KIT AND REAR FENDER HALF |                                                                                                                                                                                 |
|------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SERVICE BULLETIN #                                   | V-15-02B                                                                                                                                                                        |
| CLAIM TYPE                                           | SB (Service Bulletin)                                                                                                                                                           |
| LABOR ALLOWANCE                                      | 30 Minutes (0.5 Hour)                                                                                                                                                           |
| PART NUMBER / DESCRIPTION                            | 7170107 (QTY.1) - Service Bulletin Completion Decal<br>2206190 (QTY. 1) - Fender Bracket Kit<br>5436458 (QTY. 1) - Rear Fender Half<br>7520358 (QTY. 6) - Fender Shoulder Bolts |
| PARTS AVAILABILITY                                   | Available to order                                                                                                                                                              |
| DIRECT-SHIP FROM POLARIS?                            | NO                                                                                                                                                                              |

### CUSTOMER NOTIFICATION:

Dealers are required to notify owners of affected models, and make arrangements to perform this repair. To view a list of your dealership's affected units, utilize Service Bulletin lookup located at: <https://www.polarisdealers.com>

In addition, Victory will be mailing a notification letter to all registered owners of affected models. A copy of the letter can be found on page 06 of this communication.

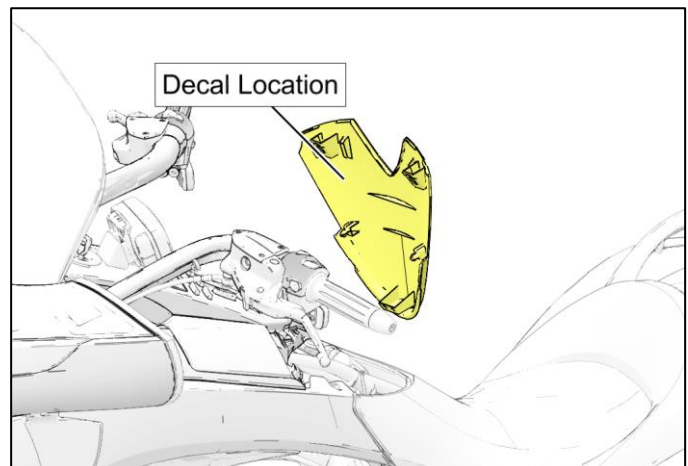
### SERVICE BULLETIN COMPLETION DECAL:

A Service Bulletin Completion Decal (PN 7170107) must be completed for this bulletin repair. Place the decal beneath console cover as shown. If you require more decals, order them through normal Polaris parts ordering channels.

Sincerely,

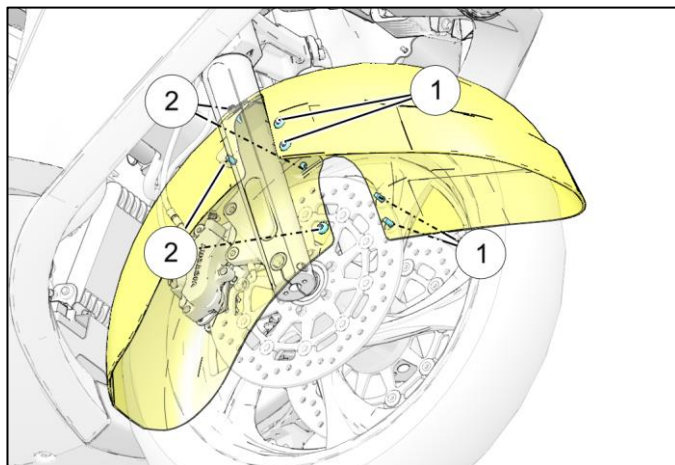


Doug Koch  
Technical Service and Warranty Manager



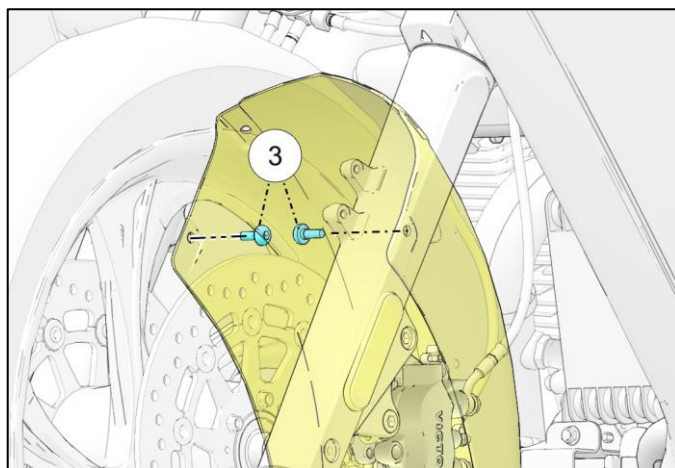
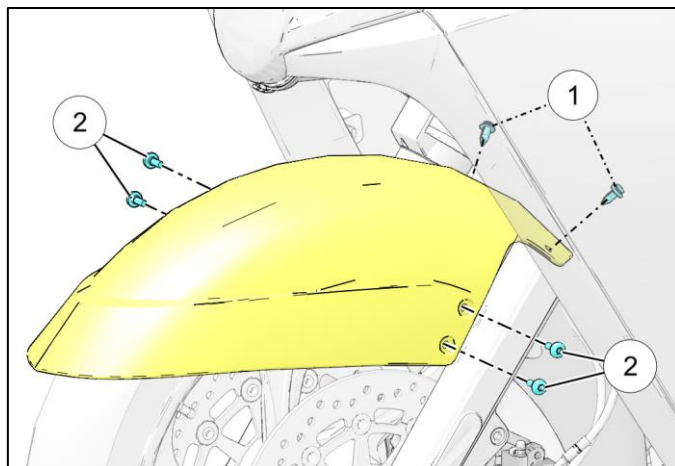
## FRONT FENDER INSPECTION:

1. Secure motorcycle in an upright position.
2. Inspect area surrounding front fender fasteners ① and ② for cracks.
3. If inspection reveals no cracks in fender halves, proceed with the bracket installation procedure. File V-15-02A.
4. If the fender rear half is cracked, order a replacement fender rear half, bracket kit and fasteners. File V-15-02B.
5. If the fender front half is cracked, submit an ASK Polaris case with photos for fender replacement approval. Once approved, order fender front half, bracket kit and fasteners.

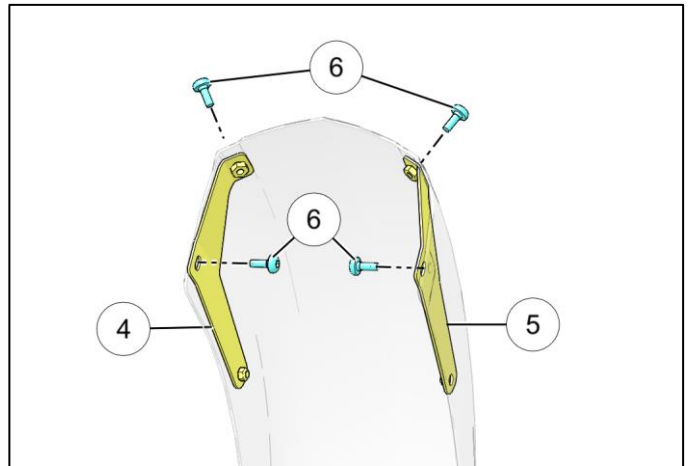


## FENDER BRACKET INSTALLATION:

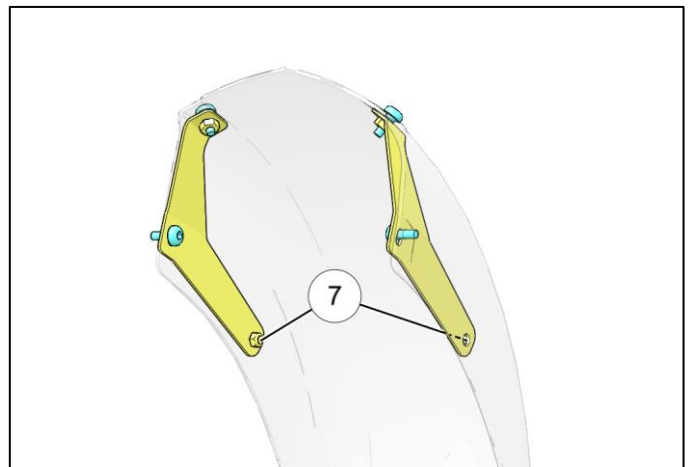
1. Place motorcycle on a lift table and secure in upright position.
2. Protect cosmetic surfaces. Remove and discard the plastic rivets ① securing fender halves.
3. Remove fasteners ② and carefully slide front fender half forward from forks. NOTE: Store fender in a secure location to prevent damage.
4. Remove rear fender half and discard fasteners ③.



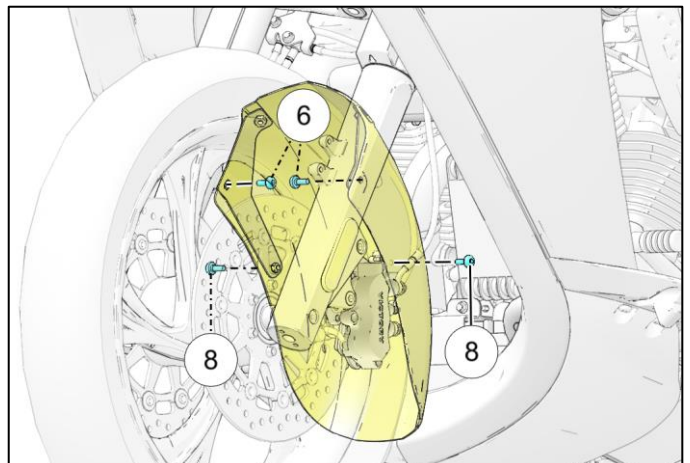
5. Collect Kit Contents Bracket 5261586 RH ④, Bracket PN 5261585 LH ⑤ and **NEW** fasteners 7520358 ⑥.
6. Install brackets ④ and ⑤ using **NEW** fasteners ⑥ to finger tightness. Note: Do not tighten fasteners at this time.



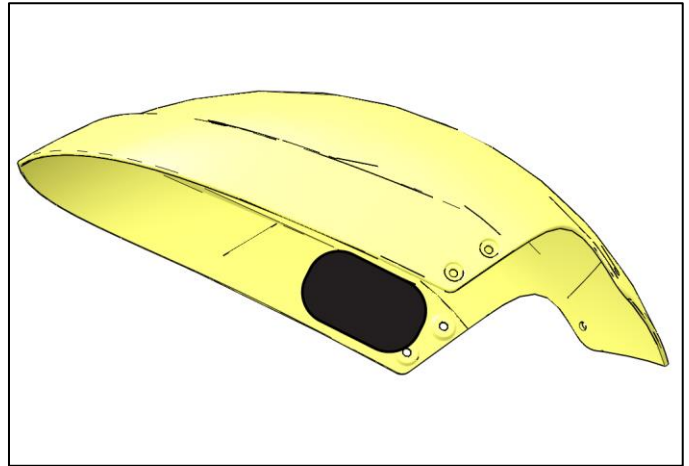
7. Scribe a permanent mark on the inner fender surface through the center of the bracket weld nuts ⑦.
8. Remove fasteners and brackets from rear fender half.
9. Use a center punch to dimple the marks previously scribed inside fender.
10. Drill a 11/32" (8mm) hole through each dimple mark from inside fender.



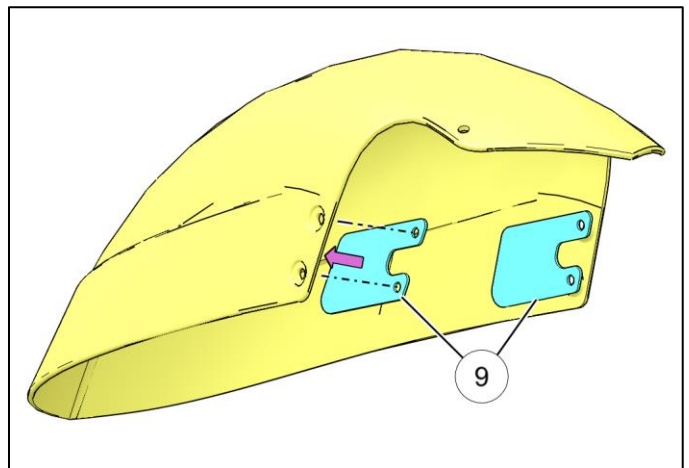
11. Install brackets into rear fender half with **NEW** fasteners ⑧. Note: Do not tighten fasteners at this time.
12. Assemble rear fender half to forks with **NEW** fasteners ⑥. Note: Do not tighten fasteners at this time.



13. Use denatured alcohol to clean both inner surfaces of the front fender half in highlighted area.



14. Remove the protective film from the foam tape on each front fender half bracket (9).
15. Align mounting holes in bracket 5261587 with fender mounting holes and adhere bracket to fender RH inner surface. Repeat process for bracket 5261963 on LH side.

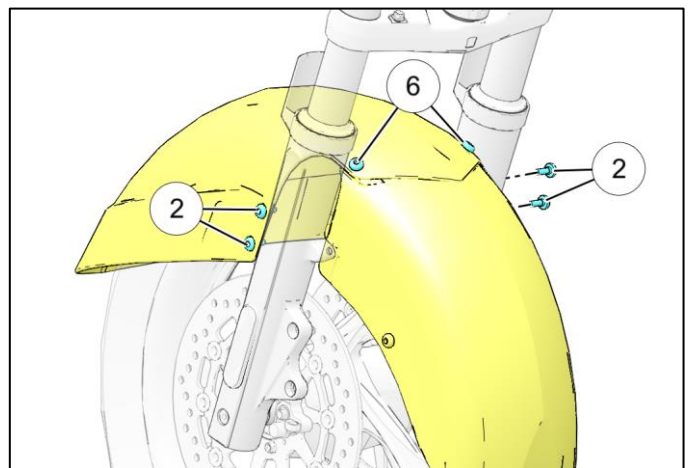


16. Protect cosmetic surfaces and install front fender half on forks using existing fasteners (2). Do not tighten fasteners at this time.
17. Install **NEW** shoulder bolts (6) on front fender half. Do not tighten fasteners at this time.
18. Torque original fasteners (2) to specifications.

**TORQUE SPECIFICATION:**  
Fender Shoulder Bolts: **8 ft - lbs (11.0 Nm)**

19. Torque all **NEW** fasteners (6) and (8) to specification.

**TORQUE SPECIFICATION:**  
Fender Shoulder Bolts: **48 in - lbs (5.5 Nm)**





Victory Motorcycle Division  
Polaris Industries Inc.  
2100 Highway 55  
Medina, MN 55340

Jane Doe  
XXXX Bradbury Dr.  
Beverly Hills, CA 90210  
XXXXXXXXXXXXXXXXXX

June 24, 2015

Dear Victory Owner:

The Victory Motorcycle Division of Polaris Industries Inc. has determined that an issue which relates to front fender durability exists in some 2008 - 2015 Victory Vision motorcycles. Our records indicate that you have purchased a potentially affected motorcycle.

***The reason for this Campaign:***

Victory Motorcycles is undertaking a consumer satisfaction campaign to improve the durability of the front fender on all 2008 - 2015 Victory Vision motorcycles irrespective of mileage, time in service or ownership status. Victory has developed a fender bracket kit to address this concern.

***What Victory and your dealer will do:***

Victory Motorcycles has issued *Service Bulletin V-15-02A/B* to all Victory dealers, with instructions required to perform the necessary inspections and installation of the fender brackets onto your motorcycle. The front fender will be replaced if inspection reveals it is not serviceable. Repairs are completed at no cost to you and can be performed by any authorized Victory motorcycle dealer. The actual repair should take approximately 1 hour to perform; however, it may take longer due to service scheduling requirements.

***What you should do:***

Please call your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

***If you have questions or if you need more information:***

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding a Victory Dealer, please visit the Victory Motorcycle web site at [www.victorymotorcycles.com](http://www.victorymotorcycles.com) or contact our Victory Consumer Service Department by calling 1-888-704-5290.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification.

Please accept our apologies for any inconvenience this may cause you. Your continued satisfaction with your Victory motorcycle is our primary concern. Please note this campaign expires on June 24, 2017. Thank you for your prompt attention to this matter.

Sincerely,

Victory Motorcycles