

Technical product information

Topic	Mulsanne Radiator Grille Finisher Adrift
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2042177/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Spoilers, vents, brackets -> Radiator grill	component / consumables -> loose	

New workshop code

Object of complaint	Complaint type	Position
Body fixtures and fittings -> Spoilers, vents, brackets -> Radiator grill	component / consumables -> loose	

Vehicle data

Mulsanne

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3Y2*	2011	E		*	*	*
3Y2*	2012	E		*	*	*
3Y2*	2013	E		*	*	*
3Y2*	2014	E		*	*	*
3Y2*	2015	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prodto
SCB	*	*	*	*	C	015209	018999		
SCB	*	*	*	*	C	019680	019941		
SCB	*	*	*	*	C	001000	001647		

Documents

Document name
master.xml
master.doc

Customer statement / workshop findings

The Radiator Grille Finisher has partially separated from the Radiator Shell Assembly.

Technical background

The adhesive attaching the Radiator Grille Finisher to the Mounting Blocks, may in some instances fail, causing the Radiator Grille Finisher to become detached at one or more mounting locations.



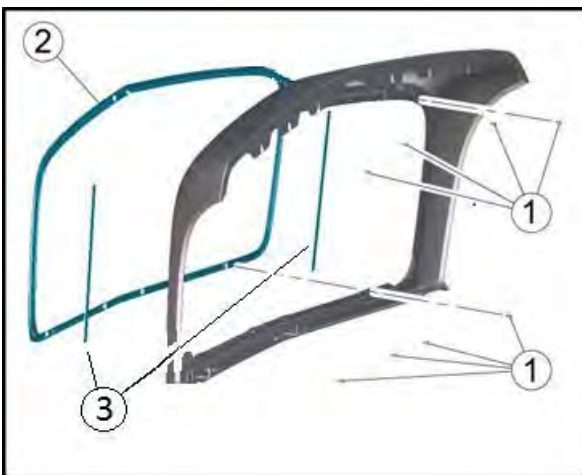
Production change

Radiator Grille Finisher Mounting Block adhesive is replaced by soft soldering

Measure

On complaint of a Radiator Grille Finisher being detached at one or more mounting locations, verify the cause to be Mounting Block adhesive failure, if so, the Radiator Grille Finisher should be replaced with Part Number 3Y0.853.667.C.

It may be necessary to replace the Foam Inserts 3W8.868.283.A if they are found to be damaged



Item	Description
1	Mounting block screw locations
2	Radiator Grille Finisher
3	Foam Inserts

It will be necessary to remove the Radiator Shell Assembly from the vehicle in order to replace the Radiator Grille Finisher.

For Radiator Shell – Flying “B” variant – Refer to “Radiator shell – To remove and fit”

REP. Gr66

Or

For Radiator Shell – Bentley wings variant – Refer to “Radiator shell – To remove and fit”

REP. Gr66

To remove and replace the Radiator Grille Finisher refer to “Radiator Shell – To dismantle and assemble – paragraph “Radiator Finisher” - REP. GR66”

Warranty accounting instructions

Please note: Normal warranty policies are applicable

Warranty Type 110 or 910
Labour Operation Code 66051905
Damage Service Number 6605
Damage Code 0010
Location 056
Time 70TU

Parts information

Description	Part Number	Quantity
Radiator Grille Finisher	3Y0.853.667.C	1
Foam insert	3W8.868.283.A	2