

Field campaign

Topic	15MY power boot PDI check (SC15/05)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2039914/2
Campaign number	EA26
Note	
Type	Campaign before delivery
US code	

Vehicle data

15 MY Continental

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39**	2015	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	F	C	041311	048118		

Documents

Document name
master.xml
strikerlatchmarkup.pdf
master.doc

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Notes

▫ [Repair instructions](#)

Technical background

A significant design change has occurred on Continental GT and Continental GT Convertible power boot systems built from 15MY onwards. The striker is now powered whereas previously the latch was powered, and the ECU software for the close-cycle of the boot lid is modified. Due to these fundamental changes a different approach is required in rectifying issues.

In a few cases, during manufacturing profile adjustment to the boot lid, the boot lid function may have been compromised

The Pre Delivery Inspection (PDI) for 15MY onwards includes a specific function check for the power boot. In the event of a power boot failure to latch event during this specific 15MY PDI check then the rectification detailed for outcome 'b.' of this campaign should be applied

Remedy

Check boot lid function and if necessary adjust boot lid striker and report adjustment

Customer notification

There will be no written customer notification. All affected vehicles must be checked before delivery (PDI). On already delivered vehicle no check is necessary.

Warranty accounting instructions

This LOT is claimed for latch adjustment in response to a power boot failure to latch event during the three cycle test

Warranty Type	790
Labour Operation Code	55 55 15 00
Damage Service Number	EA26
Damage Code	00 66
Time	70 TU
Criteria ID	01

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Parts supply

Parts despatch control

Repair instructions

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Check

Check if the car has not had its Pre Delivery Inspection (PDI) then carry out the work in accordance with these instructions

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Work

1. Once the majority of the static PDI operations have been performed and any anomaly's identified during the general inspections stage of the PDI in the boot trim and boot seal area have been corrected carry out the following test
2. Ensure the transit protection piece is removed from the striker and the 'kit bag' removed from the boot space
3. Disconnect the battery charger
4. Power the boot down to latched condition (aid the boot at the latching point if necessary)

5. Leave the boot lid closed for at least 45 minutes
6. After the boot lid has been closed for a minimum of 45 minutes cycle the boot power open and close three times
Outcome:
 - a. If the boot completes each cycle successfully no further action in respect to this boot lid campaign is necessary
 - b. On vehicles where the power boot fails to latch during any of the close cycles proceed with the following adjustment. (Definition for "Power boot failure to latch" - power boot is open, close switch is pressed, power boot closes all the way down but fails to engage the latch on to the striker and then re-opens)
1. Ensure the seal is correctly pushed on to the flange – use a soft rubber mallet to tap into place
2. Re test – Cycle the boot power open and close 3 times – Outcome a.
3. If failure to latch still occurs remove the boot sill finisher cover. "Refer to Boot aperture finishers - To remove and fit" Rep.Gr.70. Ensure the boot seal is still correctly engaged on the flange after boot sill finisher removal

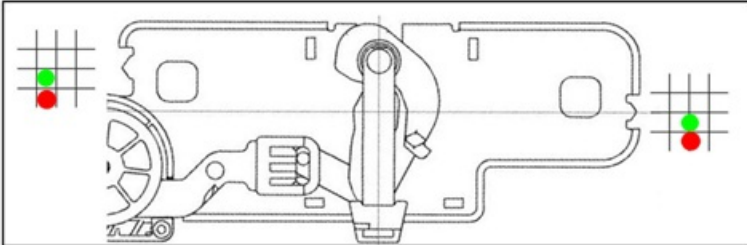


Figure 1

4. Record the position, using attached strikerlatchmarkup.pdf, of the powered striker in relation to the grid stamped into the rear panel (see Figure 1 for example)
5. Mark the starting position of the striker, red dots in example, and then slacken the fasteners securing the striker
6. Adjust the striker vertically upwards in half square increments in reference to the grid lines, tighten the fasteners and re test. Continue adjustment until 3 successful boot latching cycles are observed. Note: The striker plate should be adjusted equally so as to remain horizontal
7. Record the final position of the striker on the grid, green dots in example.
8. Finally torque tighten striker fasteners 20 Nm
9. Refit the boot sill finisher cover. "Refer to Boot aperture finishers - To remove and fit" Rep.Gr.70.
10. Ensure the boot lid seal is correctly fitted specifically the knock-on strip element of the seal must be fully engaged on the lip of the boot aperture
11. Operate the boot close and open function 3 times and if required make final adjustments to ensure the boot function is faultless and the aesthetics are acceptable to the eye
12. The data recorded using the latch mark-up sheet (strikerlatchmarkup.pdf) for cars that have required adjustment should be sent to your Bentley Product Support department (formally TSC) via a DISS query

Identification

A PDI complete on applicable vehicle's is used as identification