

Technical product information

Topic	Rattle rear cabin area – Seat belt assembly
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2040267/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts	Noise, vibration	
Overall vehicle -> Vehicle areas -> Rear-end	Noise, vibration -> rattle	> not specified <
Overall vehicle -> Vehicle areas -> Rear-end	Noise, vibration -> vibrate	
Overall vehicle -> Vehicle areas -> Passenger compartment	Noise, vibration -> vibrate	
Overall vehicle -> Vehicle areas -> Passenger compartment	Noise, vibration -> rattle	
Overall vehicle -> Vehicle areas -> Passenger compartment	Noise, vibration -> Chatters	
Overall vehicle -> Vehicle areas -> Passenger compartment	Noise, vibration -> noise	

New workshop code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts -> Three-point belt -> Belt retractor	Noise, vibration -> noise	front left
Occupant protection, pedestrian protection -> Belts -> Three-point belt -> Belt retractor	Noise, vibration -> noise	front right

Vehicle data

Continental GT derivatives

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	NPJ	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	NUG	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	QBH	GTE
39311B	2014	E	Cont GT BY624 423/W128AG	CVAB	QGS	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	QBH	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	QGS	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	NUG	GTE
39311B	2015	E	Cont GT BY624 423/W128AG	CVAB	NPJ	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	QGS	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	NUG	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	NPJ	GTE
39314B	2014	E	Cont GT Speed 460/W128AG	CVAA	QBH	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	NPJ	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	QBH	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	QGS	GTE
39314B	2015	E	Cont GT Speed 460/W128AG	CVAA	NUG	GTE
39316B	2015	E	Cont GT Speed 467/W128AG	CVAC	QGS	GTE
39322B	2014	E	Cont GT BY624 388/V8T8AG	CMMD	QGR	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	QGR	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	QBG	GTE
39322B	2015	E	Cont GT BY624 388/V8T8AG	CYCA	PES	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	NUH	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	NPH	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	PES	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	QBG	GTE
39323B	2014	E	Cont GT BY624 373/V8T8AG	CMMC	QGR	GTE
39323B	2015	E	Cont GT BY624 373/V8T8AG	CYCB	QGR	GTE

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	*	*	087094	097155		
SCB	***	**	*	*	*	040000	047337		

Documents

Document name
master.xml

-

Customer statement / workshop findings

Rattle from rear of passenger compartment, rear quarter panel area

Technical background

Metal to metal contact between the front seat belt mounting plate and the seat belt reel housing can result in a rattle in the rear quarter panel area

Production change

Addition of isolation pad

Measure

On receipt of a qualified customer complaint referencing rattle in one or both the rear quarter areas and that rattle can be attributed to the front seat belt mount assembly located in the rear quarter panel then carry out the following procedure. The procedure should be performed on both the right hand and the left hand front seat belt reel / mounting plate assembly's

1. Remove both front seat belt reel assembly's refer to workshop manual Rep. Gr 69 Front seat belts - To remove and fit

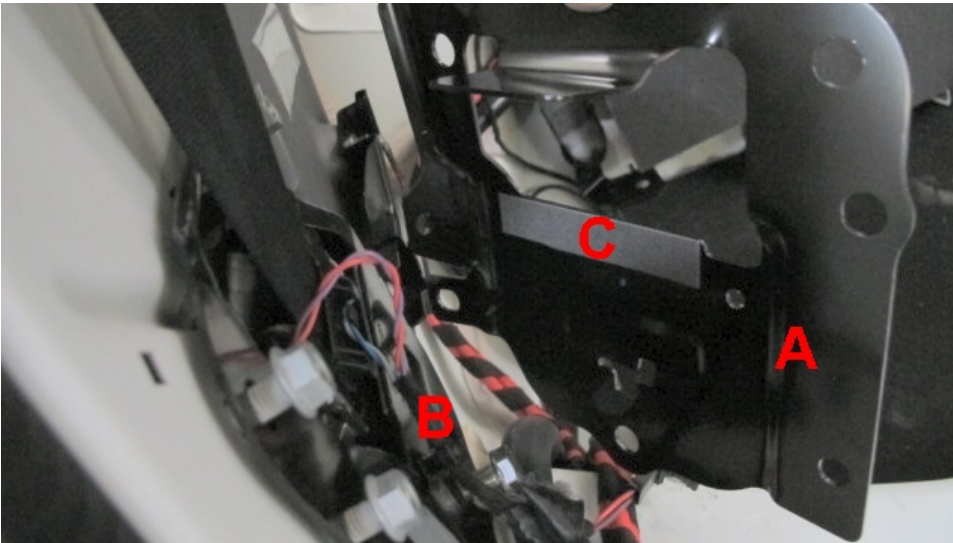


Figure 1

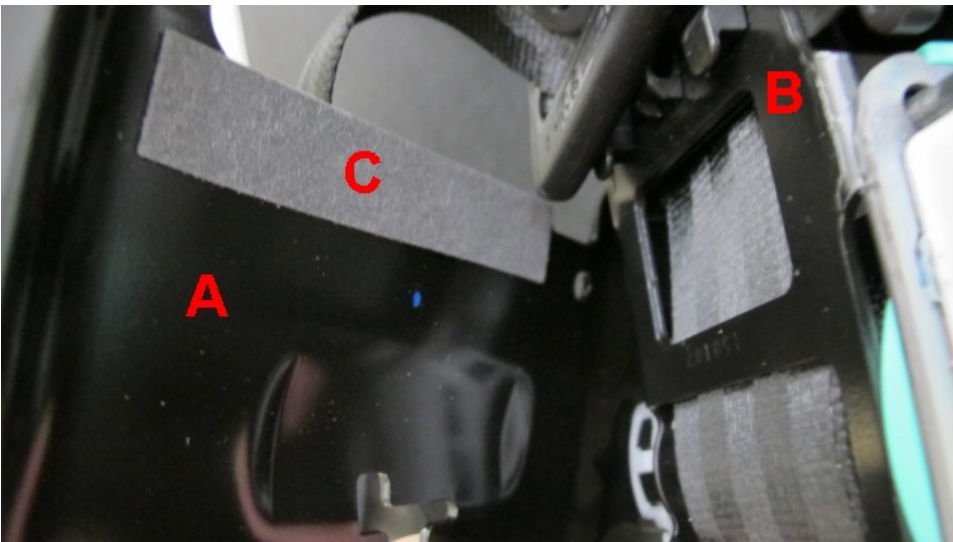


Figure 2

2. With the seat belt mounting plate (A) separated from the seat belt reel housing (B) apply isolation pad, part number 6N0971799 (C), to the inside face of the seat belt mounting plate (see Figure 1,2 and 3).



Figure 3

3. **Note:** Figure 3 depicts the correct location for the isolation pad service part 6N0971799. The isolation pad should be fitted flush with the top of the aperture in the mounting plate and must not encroach on the seat belt webbing clearance recess area D

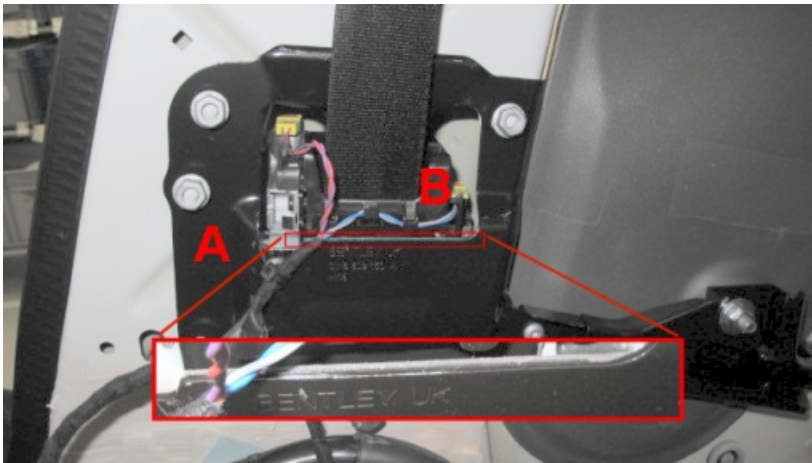


Figure 4

4. When refitted The isolation pad will be sandwiched between the seatbelt reel assembly (B) and the mounting plated A and should just be visible flush with the top of the aperture in the seat belt mounting plate (see Figure 4)

Warranty accounting instructions

Warranty Type 110 or 910
 Labour Operation Code 69 13 50 00
 Damage Service Number 69 13
 Damage Code 00 20
 Location 001
 Time 220 TU

Parts information

Part number	Description	Quantity
6N0971799	Foam pad	2