



NUMBER: 23-053-15

GROUP: Body

DATE: December 19, 2015

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-124. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Manual Sliding Door May Not Open after The Fuel Door Is Opened Then Closed

OVERVIEW:

This bulletin involves replacing the latch assembly for the fuel fill door blocker.

MODELS:

| | | |
|------|------|-------------------------|
| 2016 | (RT) | Chrysler Town & Country |
| 2016 | (RT) | Dodge Caravan |

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, EMEA, LATAM.

NOTE: This bulletin applies to RT vehicles built on or after September 29, 2015 (MDH 0929XX) and on or before October 16, 2015 (MDH 1016XX) equipped with manual sliding side door.

SYMPTOM/CONDITION:

The customer may describe that the manual sliding door may not open after the fuel door has been opened and closed.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the Repair Procedure.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|------|------------|------------------------------------------------------|
| 1 | 05109451AD | Stop assy - fuel filler door to sliding door lockout |

REPAIR PROCEDURE:

1. Open the fuel door.
2. Close the fuel door.
3. Open the manual sliding door from the exterior.
4. Does the manual sliding door open?
 - a. YES>>> This bulletin has been completed. Use LOP (23-41-01-9L) to close the active RRT.
 - b. NO>>> Proceed to [Step #5](#).
5. Replace the fuel fill door blocker latch. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 23 - Body/Exterior/Latch, Fuel Fill Door Blocker/Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|-----------------------------------------------------------------------------------------|---------------------------------|----------|
| 23-41-01-9L | Latch, Fuel Fill Door Blocker - Inspect Fuel Fill Door Blocker Latch (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.2 Hrs. |
| 23-41-01-9N | Latch, Fuel Fill Door Blocker - Replace Fuel Fill Door Blocker Latch (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.3 Hrs. |

FAILURE CODE:

| | |
|----|----------------|
| ZZ | Service Action |
|----|----------------|