



NUMBER: 18-101-15

GROUP: Vehicle Performance

DATE: December 08, 2015

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 18-074-14, DATED DECEMBER 19, 2014, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE UPDATED SYMPTOM/CONDITION, SALES CODES AND LABOR OP.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-106. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING "HELP" THEN "HELP CONTENTS" AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Flash: 3.0L Powertrain Diagnostic And System Enhancements

OVERVIEW:

This bulletin involves reprogramming the Powertrain Control Module (PCM) with the latest available software.

MODELS:

2015 (WK) Jeep Grand Cherokee (International Only)

NOTE: **This bulletin applies to WK International vehicles equipped with a 3.0L diesel engine (Sales Code EXF) with emissions (Sales Code NB4 (Euro4) or, NBC (Euro5)).******

SYMPTOM/CONDITION:

A small number of customers may experience the following condition:

- ****Bucking under hard acceleration.****

In addition, the following software enhancements have been made available:

- Improved A/C compressor relay duty cycle operation; prevents ignition off battery draw.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all vehicle systems are functioning as designed. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Using wiTECH, verify the PCM is at the latest available software. Does the PCM software need to be updated?
 - a. Yes>>> Proceed to [Step #2](#).
 - b. No>>> Proceed to [Step #5](#).
2. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the "HELP" tab on the upper portion of the wiTECH window, then "HELP CONTENTS." This will open the Welcome to wiTECH Help screen where help topics can be selected.

NOTE: After PCM reprogramming, the following must be performed:

3. Clear any DTCs that may have been set in other modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
4. Turn the ignition off for a minimum of 35 seconds to complete the flash. Proceed to [Step #5](#).
5. With the ignition key off, test for voltage on fuse F62 (10 amp red) located in the under hood Power Distribution Center (PDC) using a volt meter connected to ground. Was 12 volts measured at the fuse with the ignition off?
 - a. Yes>>>Further diagnosis and repair is required. Refer to all applicable published TSBs or service information in DealerCONNECT/TechCONNECT regarding ignition off battery draw..
 - b. No>>> The bulletin is now complete. If no software update was needed, use Labor Op 08-19-04-BG to close out the RRT portion of this service action.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-04-BG	Module, Powertrain Control (PCM) - Inspect Only. (Includes fuse voltage test) (1 - Semi-Skilled)	10 - Diesel	0.2 Hrs.
**18-19-04-EA	Module, Powertrain Control (PCM) - Reprogram. (Includes fuse voltage test) (1 - Semi-Skilled)	10 - Diesel	0.4 Hrs. **

NOTE: The expected completion time for the flash download portion of this procedure is approximately 9 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and if the dealer finds a software update to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash