



**NUMBER:** 08-118-15

**GROUP:** Electrical

**DATE:** December 04, 2015

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-117. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Headlamps are out of alignment.

***OVERVIEW:***

This bulletin involves adjusting the headlamps to specified alignment.

***MODELS:***

2016 (DS) Ram 1500 Pickup

**NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and LATAM.**

**NOTE: This bulletin applies to vehicles built on or after November 02, 2015 (MDH 1102XX) and on or before November 04, 2015 (MDH 1104XX).**

***SYMPTOM/CONDITION:***

The customer may describe that the headlamps are out of alignment.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

***REPAIR PROCEDURE:***

1. Are the headlights out of adjustment?
  - a. YES>>> Proceed to [Step #2](#) and align the front headlamps.
  - b. NO>>> This bulletin has been completed, use LOP (08-50-34-95) to close the active RRT.
2. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
08-50-34-95	Headlamp Inspection (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-50-34-94	Headlamp Aiming (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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