

11/18/15

MY14, 15

RT

GPOP - Issue Review System

Part Number: 68238243A\$, 68299450A\$

Part Description: Actuator - HVAC

Issue Description: Right Temp Door Actuator is stuck in full heat. When replacing the right temp door actuator on 2014, 2015, and 2016, be sure to use the new part number 68299450AA. DO NOT USE THE OLD PART NUMBER, 68238243AA. ~ All other actuators in these vehicles may be serviced using the OLD part number, 68238243AA.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.