

11/4/15

MY15 WD, WK

GPOP - Issue Review System

Part Number: 1NV00LU5A\$, 1SJ21DX9A\$, 1ZW53DX9A\$, 1ZW53HL1A\$, 11Y01EX9A\$,
1NV00DX9A\$

Part Description: CARPET ASSY - FLOOR

Issue Description: Do not replace Carpet due to exposed carpet white backing along the Door Sills or B-Pillar Trim. Please rake (rub) a plastic or non-abrasive tool (e.g. credit card edge) to relax the carpet backing and fibers such that fibers stand up and the carpet backing is no longer exposed. Replace Carpet if backing is still visible.

Do not replace Carpet due to exposed floor pan or gaps to interior trim. Reposition Driver, Passenger, and 2nd Row Carpet as necessary to resolve factory installation issue.

Do not replace Carpet that exhibits bulging or intrusion into front passenger footwell. Please assess and reposition Carpet to flush position. If Carpet repositioning is difficult, remove Kick Panel and maneuver Wire Harness as necessary.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.