

TT7718EN
October, 2015
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SUBJECT: Shifting to Neutral and P0883 Code in Freightliner Chassis

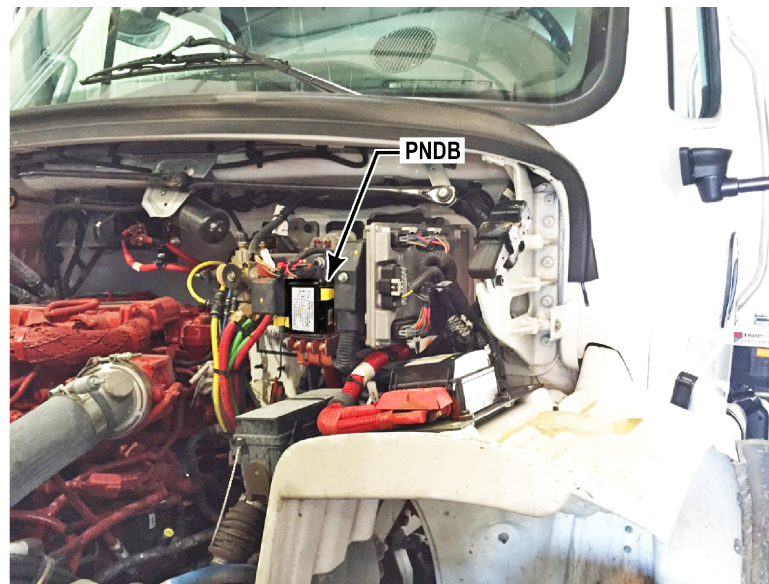
MODELS AFFECTED: 3000 and 4000 Series Product Family Transmissions in Freightliner Trucks

Description of Complaint:

Customers may experience the transmission shifting to neutral while driving accompanied by a P0883 TCM Power Input Signal High code.

Cause:

Loose fuses in the Freightliner PowerNet Distribution (PNDB) panel can cause TCM voltage to spike in excess of 16V. Refer to Figures 1 and 2.



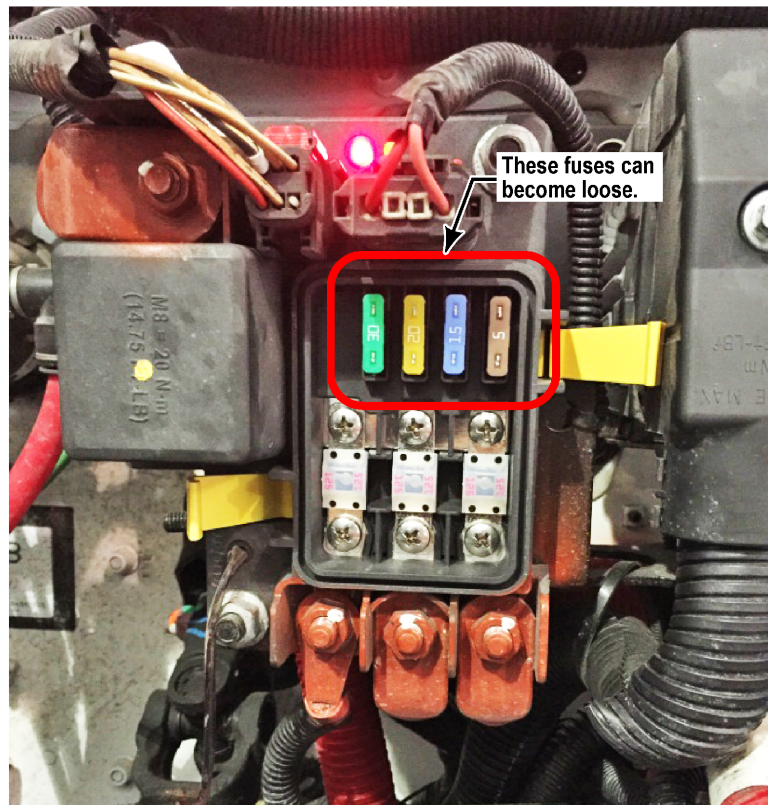
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Figure 1. PowerNet Distribution (PNDB) Panel

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Figure 2. PNDB with Cover Removed

Service Channel Procedure:

If this issue is discovered while performing customer maintenance or repair, please refer the customer to a Freightliner dealer to address the issue. Freightliner Service Bulletin 54-287 discusses this topic.



NOTE: This issue is the responsibility of the OEM, and as such will not be repaired under Allison Transmission product warranty.