

SIL 31-TR-15
December, 2015
Page 1 of 2

SUBJECT: Allison TCM Reflash™ V3.9

MODELS AFFECTED: All 1000, 2000, 3000, 4000 Series Product Families, 5000, 6000, 8000, 9000 Series Transmissions, TC10™ Transmissions and H 40/50 EP™ System

SERIAL NUMBERS AFFECTED: All

Introduction:

Effective December 2015, Allison Transmission, Inc. is pleased to announce the release of Allison TCM Reflash™ V3.9. The intent of this Service Information Letter (SIL) is to inform the Allison Service Channel of the new version and provide an overview of new features and improvements.

Installation of Allison TCM Reflash™ V3.9 - Update Install

For a new user wishing to install the Allison TCM Reflash™ program on his/her PC for the first time, the user must start by downloading the TCM Reflash V3.8 Full Install executable file from the Allison Transmission Extranet. The download file, as well as the minimum PC platform requirements, can be found under the EXTRANET APPLICATIONS menu options on the upper left side of the Extranet home page. Go to EXTRANET APPLICATIONS >> SERVICE >> Allison TCM Reflash™. At the bottom of the page is the Downloads section. Choose 'Allison TCM Reflash V3.8 Full Install'.

The Allison TCM Reflash™ V3.9 program is downloaded from the Allison Transmission Extranet. The download file and minimum PC platform requirements can be found under the EXTRANET APPLICATIONS menu option on the upper left side of the Extranet home page. Go to EXTRANET APPLICATIONS >> SERVICE >> Allison TCM Reflash™. On the right side of the page is the Table of Contents. Click on the 'Downloads' link to access the file, or other links to view PC requirements, translator devices, forms & guides, etc.

Allison TCM Reflash™ V3.9 should be applied to the original installation of Allison TCM Reflash™ version 3.8.

Installation of Allison TCM Reflash™ V3.9 is as follows:

1. Click on the download link for the Allison TCM Reflash™ self-extracting file. Select "Save" to store the file on user's local machine.
2. Double-click to launch the executable and follow the on-screen instructions provided by the installer program.
3. Allison TCM Reflash™ users must have at least Allison TCM Reflash™ V3.8 installed on their machine before installing Allison TCM Reflash™ V3.9. New installations should load the full install of Allison TCM Reflash™ V3.8 from the Extranet then apply the patch for Allison TCM Reflash™ V3.9.

SD / SL7759EN

3037004

Copyright © 2015 Allison Transmission, Inc. All Rights Reserved.

Please Note: Allison Transmission Service Information Letters are intended for use by professional, trained technicians, not for the "do-it-yourselfer." They are written to inform those technicians of conditions that may occur on some transmission models (or serial numbers ranges) or to provide information that could assist in the proper servicing of a specific Allison transmission. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, do not assume that the Service Information Letter applies to your transmission, or that your transmission has the condition described. Product evolution and information updates are inevitable. Please see your authorized Allison Transmission service leader or distributor to understand if your particular transmission may benefit from the information contained within the Service Information Letter.



NOTE: In order to install and run Allison TCM Reflash™ on Microsoft® Windows® 7 and Microsoft® Windows® 8, the user must have full administrator privileges and must have the **User Account Control** feature turned **OFF**.

New Features and Improvements:

- Adds support for H 40/50 EP™ compatibility checking for Model Year 2016 ESS2 and EnerDel SIDs

Translators Tested with Allison TCM Reflash™ V3.9:

Translator devices listed below were tested with the following driver levels:

- DG Technologies DPA4 Plus – DR121032 V2.20 and DPA4PMA V1.36
- DG Technologies DPA5 – 2.01
- Noregon Wireless/USB Translator – 4.0.5778.1
- Noregon Wireless/USB Translator 2.0 – 4.0.5778.1
- NEXIQ™ USB-Link™ – 9.5.0.0
- NEXIQ™ USB-Link™ 2 – 2.1.0.12

Allison Transmission, Inc. recommends installing the latest drivers for translator devices to optimize the performance of Allison TCM Reflash™ V3.9.