

**SUBJECT****Smart Opener Function Causes False Trunk Lid Activation****MODEL**

F32 (4 Series)

Produced from March 01, 2015

Only with option 322 (Comfort Access)

SITUATION

Sporadically the trunk lid will open (false activation) without a customer request. This occurs by just walking toward the rear of the vehicle with the remote.

CAUSE

Smart opener software error

CORRECTION

Program the vehicle with ISTA/P 3.55.3 or higher.

PROCEDUREReplacing parts **will not** rectify the problem.

1. Perform diagnosis using ISTA and diagnose any faults related to the CA function. Program the vehicle using ISTA/P 3.55.3 or higher. The corrected software is introduced with I-Level F020-15-03-503 or higher.
2. Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software. For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.
3. Recheck operation after the vehicle enters sleep mode.

Always connect a BMW approved battery charger/power supply ([SI B04 23 10](#)).

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	61 38 25 15 00	
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2	Performing "vehicle test" (with vehicle diagnosis system – checking faults)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power

		supply (indicated in KSD2 as “Charging battery”)
And:		
61 00 730	Refer to KSD2	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowances.

Vehicle Programming and Encoding

If a vehicle control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly and/or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to address control modules and/or components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

Other Repairs

If performing ISTA diagnostics and related test plans results in other eligible and covered work, claim this work with the applicable defect code and labor operations listed in KSD2.

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