



This Service Information bulletin supersedes SI B12 10 15 **dated March 2015**.

NEW designates changes to this revision

SUBJECT

N63: CBS Oil Service Conversion in ISTA/P

MODEL

F01 (7 Series Sedan)

F02 (7 Series Sedan LWB)

Produced to approximately 9/2009

F04 (ActiveHybrid 7)

Produced to approximately 3/2012

F10 (5 Series Sedan)

Produced to approximately 9/2010

E70 (X5)

E71 (X6)

E72 (ActiveHybrid X6)

Produced to 10/2010

All with the N63 engine

NEW SITUATION

The CBS oil service conversion performed for the **N63 Customer Car Package** and timing chain check ([SI B11 16 14](#)) does not work correctly for the above models with the current version of ISTA/P.

After the conversion, the forecast interval does not change to the desired 10,000 miles/12 months, or the forecast is displayed as an invalid value, for example: 25,000 miles/24 months.

NEW CAUSE

1. Incorrect DME coding or calibration data, which is being investigated.
2. The ISTA CBS correction test plan contains an error when attempting to correct an invalid oil service prognosis value.

CORRECTION

NEW Several conversions were corrected with ISTA/P 3.55.1; however, problems still exist for certain models and are being urgently investigated.

This information will be updated once details are provided for addressing those customers who previously had the N63 CCP repairs performed, but the conversion procedure was unsuccessful.

WARRANTY INFORMATION

Not applicable.

[Copyright ©2015 BMW of North America, Inc.]