



This Service Information bulletin supersedes SI B00 06 14 **dated March 2015**.

NEW designates changes to this revision

SUBJECT

BMW Early Warning Information Program

MODEL

F85 (X5M)

F86 (X6M)

F22 (228i Coupe, 228i xDrive Coupe, M235i Coupe, M235i xDrive Coupe)

F23 (228i Convertible, 228i xDrive Convertible, M235i Convertible)

F16 (X6 sDrive35i, X6 xDrive35i, X6 xDrive50i)

I12 (i8)

I01 (i3 and i3 REx)

F82 (M4 Coupe)

F83 (M4 Convertible)

F80 (M3 Sedan)

F26 (X4 xDrive28i and X4 xDrive35i)

SITUATION

To ensure both initial and long-term quality, we are asking for your participation in the BMW Early Warning Information program. We would like feedback on the BMW models shown in the table below, which will be updated as new models launch. A list of archived months is attached.

Reporting Time Period	Engineering Designation	Models	QC1 Bulletin Link
NEW May 2015	F22	228i Coupe, 228i xDrive Coupe, M235i Coupe, M235i xDrive Coupe	B00 02 14
NEW May 2015	F23	228i Convertible 228i xDrive Convertible M235i Convertible	B00 02 14
NEW May 2015	F85	X5 M	B00 04 14
NEW May 2015	F86	X6 M	B00 04 14
April 2015	F22	228i Coupe, 228i xDrive Coupe, M235i Coupe, M235i xDrive Coupe	B00 02 14
April 2015	F23		B00 02 14

		228i Convertible, 228i xDrive Convertible, M235i Convertible	
April 2015	F16	X6 sDrive35i, X6 xDrive35i	B00 04 14
April 2015	F85	X5M	B00 04 14
April 2015	F86	X6M	B00 04 14
March 2015	F23	228i Convertible	B00 02 14
		228i xDrive Convertible	
		M235i Convertible	
March 2015	F16	X6 sDrive35i, X6 xDrive35i,	B00 04 14
		X6 xDrive 50i	
March 2015	I12	i8	B00 07 14
March 2015	F85	X5M	B00 04 14
March 2015	F86	X6M	B00 04 14
Feb. 2015	F23	228i Convertible	B00 02 14
		228i xDrive Convertible	
		M235i Convertible	
Feb. 2015	F16	X6 sDrive35i, X6 xDrive35i, X6 xDrive50i	B00 04 14
Feb. 2015	I12	i8	B00 07 14
Jan. 2015	F16	X6 sDrive35i, X6 xDrive35i, X6 xDrive50i	B00 04 14
Jan. 2015	I12	i8	B00 07 14

Prompt resolution of reported problems is a major goal of this program. This can only be achieved with your support, by providing us with information. We ask that you **submit a PuMA Info Only case for every customer complaint or problem** during the new model launch time periods.

In addition, we ask that a PuMA Info Only case be submitted for every breakdown.

	Digital images and scanned documents may be attached to these reports. There is a 10-MB file size limit.
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The cases provided will aid in the evaluation of problems and/or conditions, as well as determining the required action necessary to correct them. Please report any observations concerning vehicle quality (including operation) made during the QC1 process, or whenever a new model is in your workshop for repairs or scheduled maintenance.

The "Customer complaint" information in these reports is extremely important to accurately establish the customer's perception of the condition. Please note any variables that you feel may be related to (or influence) the condition, as well as which procedure was performed to correct the situation. In those instances where faults are stored in the fault memory, please enter those in the fault code field located on the Attachment screen.

As an additional incentive, each month during a new model launch, three \$100 awards will be given for the three best cases submitted, based on the clarity and detail of the information provided. The decision of the BMW NA Technical Group is final and not subject to appeal. Cases are only eligible for one award in the month that they were submitted. Participants will not be eligible for multiple awards within the same month.

An Early Warning Information Champion will be selected each calendar year from the previous winners and awarded \$1,000, based on the clarity and detail of the information provided. For more details on the Quality Feedback awards, refer to SI B00 02 10.

ATTACHMENTS

View PDF attachment [B000614 Archived Months](#).

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