

Subject

Bluetooth Hands Free Disconnects when turning off Bluetooth Audio on Android Phone

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

13CY Fujitsu-Ten Radios

APPLICABLE VEHICLES

2014-2016	Camry	2014-2016	RAV4
2015-2016	Prius C	2014-2016	Corolla
2014-2016	Camry HV		

CONDITION

Some customers may experience intermittent Bluetooth disconnections if they turn off Bluetooth audio in the Bluetooth connection menu on an Android phone.

RECOMMENDATIONS

If the customer does not want to use Bluetooth audio with an Android phone but still use Bluetooth hands free, they need to disconnect Bluetooth audio on the radio head unit. The Bluetooth audio function can be disconnected by the following steps:

- Go to "Setup"
- Go to "Bluetooth"
- Choose the Paired Android phone
- Go to "Disconnect as an Audio Player"

After a key cycle the Bluetooth audio player will automatically reconnect. The customer will have to manually disconnect the Bluetooth audio again as shown above if they do not want Bluetooth audio functionality.

LINK REFERENCES

This Tech Tip does not contain any link references