

Subject

11-15MY Sienna Sliding Door Won't Latch Closed

Market

USA

Service Category

Vehicle Exterior

Section

Door/Hatch

Applicability

11-15MY Sienna

APPLICABLE VEHICLES

2011-2015

Sienna

CONDITION

Sliding Door will not latch in the closed position due to either front and/or rear lock malfunctioning. Please see link references of video for example condition and diagnosis instruction.

RECOMMENDATIONS

Contact TAS before repair is made for further instructions. Please submit video of customer condition when possible.

LINK REFERENCES

1. [IMG 2249.wmv \(audio/video\)](#)
2. [Diagnosis instruction.pdf](#)