High Voltage (HV) Battery Rescue Charge (HEV Workstation / GRX-5100)

Service Category: Engine/Hybrid System
Section: Hybrid/Battery Control System
Market: USA

Applicability

<table>
<thead>
<tr>
<th>YEAR(S)</th>
<th>MODEL(S)</th>
<th>ADDITIONAL INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013 - 2016</td>
<td>Avalon HV</td>
<td></td>
</tr>
<tr>
<td>2007 - 2016</td>
<td>Camry HV</td>
<td></td>
</tr>
<tr>
<td>2006 - 2016</td>
<td>Highlander HV</td>
<td></td>
</tr>
<tr>
<td>2012 - 2016</td>
<td>Prius C</td>
<td></td>
</tr>
<tr>
<td>2012 - 2016</td>
<td>Prius V</td>
<td></td>
</tr>
<tr>
<td>2001 - 2015</td>
<td>Prius</td>
<td></td>
</tr>
</tbody>
</table>

Introduction

This bulletin includes basic procedures for performing a Rescue Charge on Ni-MH High Voltage (HV) Batteries. This bulletin should be used in conjunction with the Repair Manual while performing Rescue Charge. The GRX-5100 should be used wherever the Repair Manual references the Toyota Hybrid System (THS) Charger.

Required Tools & Equipment

<table>
<thead>
<tr>
<th>SPECIAL SERVICETOOLS (SST)</th>
<th>PART NUMBER</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Voltage Battery Service Unit*</td>
<td>01413-00002</td>
<td>1</td>
</tr>
<tr>
<td>Interface ECU* - 64</td>
<td>01413-00017</td>
<td></td>
</tr>
<tr>
<td>High Voltage Cable* (A)</td>
<td>01413-00013</td>
<td></td>
</tr>
</tbody>
</table>
## Required Tools & Equipment (Continued)

<table>
<thead>
<tr>
<th>SPECIAL SERVICETOOLS (SST)</th>
<th>PART NUMBER</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>High Voltage Cable* (B)</td>
<td>01413-00014</td>
<td></td>
</tr>
<tr>
<td>High Voltage Cable* (C)</td>
<td>01413-00015</td>
<td></td>
</tr>
<tr>
<td>High Voltage Cable* (D)</td>
<td>01413-00016</td>
<td></td>
</tr>
<tr>
<td>High Voltage Cable* (E)</td>
<td>01413-00009</td>
<td></td>
</tr>
<tr>
<td>High Voltage Cable* (G)</td>
<td>01413-00018</td>
<td></td>
</tr>
<tr>
<td>Interlock Connector*</td>
<td>01413-00003</td>
<td></td>
</tr>
<tr>
<td>Stack Balance Cable* (I)</td>
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<td></td>
</tr>
<tr>
<td>Low Voltage Cable* (P)</td>
<td>01413-00022</td>
<td></td>
</tr>
<tr>
<td>Low Voltage Cable* (Q)</td>
<td>01413-00023</td>
<td></td>
</tr>
<tr>
<td>Low Voltage Cable* (R)</td>
<td>01413-00004</td>
<td></td>
</tr>
<tr>
<td>Cell Voltage Cable* (J)</td>
<td>01413-00019</td>
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<td>Temperature Sensor Cable* (K)</td>
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<td></td>
</tr>
<tr>
<td>Cell Voltage Cable* (L)</td>
<td>01413-00021</td>
<td></td>
</tr>
<tr>
<td>Universal High Voltage Cable* (V)</td>
<td>01413-00007</td>
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</tr>
<tr>
<td>Universal Fuse Box*</td>
<td>01413-00010</td>
<td></td>
</tr>
<tr>
<td>AC Power Cord* (S)</td>
<td>01413-00005</td>
<td></td>
</tr>
<tr>
<td>D/C Adapter Kit* (T&amp;U)</td>
<td>01413-00006</td>
<td></td>
</tr>
<tr>
<td>Banana Jack Extension Cable* (X)</td>
<td>01413-00031</td>
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</tr>
<tr>
<td>AC Circuit Checker*</td>
<td>01413-00012</td>
<td></td>
</tr>
</tbody>
</table>

* Essential SST.

**NOTE**

Additional SSTs may be ordered by calling 1-800-933-8335.
High Voltage (HV) Battery Rescue Charge (HEV Workstation / GRX-5100)

Required Tools & Equipment (Continued)

<table>
<thead>
<tr>
<th>REQUIRED EQUIPMENT</th>
<th>SUPPLIER</th>
<th>PART NUMBER</th>
<th>QTY</th>
</tr>
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<tbody>
<tr>
<td>Techstream 2.0*</td>
<td>ADE</td>
<td>TS2UNIT</td>
<td>1</td>
</tr>
<tr>
<td>Techstream Lite</td>
<td></td>
<td>TSLITEPDLR01</td>
<td></td>
</tr>
</tbody>
</table>

* Essential SST.

**NOTE**
- Only ONE of the Techstream units listed above is required.
- Software version 10.30.029 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

**Rescue Charge Ni-MH**

1. Preliminary Vehicle Inspection.
   A. Inspect Auxiliary Battery Voltage.
   B. Measure the voltage between the terminals of the auxiliary battery.

   **NOTE**
   Standard Voltage is approximately 11 V or more.

   **HINT**
   If the voltage is 11 V or less, either charge the auxiliary battery or replace it with an auxiliary battery that is already charged.

2. Inspect HV Battery.

   **CAUTION**
   - Always wear the appropriate Personal Protective Equipment (PPE) provided in the HEV Workstation when working with High Voltage. (Insulated gloves, insulated apron, and arc protective helmet w/ face shield).
   - Always use insulated tools when working with High Voltage.
   - Always use the Cones, Barriers and High Voltage car toppers provided in the HEV Workstation to create a perimeter around the vehicle and work area.

   **HINT**
   - Removing the service plug grip interrupts the High Voltage circuit.
   - High Voltage wiring connectors are orange.
Rescue Charge Ni-MH (Continued)

A. Check the charge level of the HV battery.
B. Check whether the HV battery warning message is shown in the vehicle’s multi-information display.
C. Confirm if the engine starts. If the engine starts, let the vehicle idle in park (P) until the engine stops (self-charge has completed). If the engine cannot start, follow the procedures below to charge the HV Battery.

HINT
- Always use Techstream to troubleshoot the Hybrid System before attempting HV Battery Charge.
- Charging time while using the GRX-5100 is 10 minutes per charge cycle when the battery temperature is above 77°F (25°C), 10 minutes may be sufficient, if the battery temperature is below 32°F (0°C), then three 10 minute charge cycles may be required for putting the engine in a condition where it can be started (the system can enter the READY-on state). The GRX-5100 will automatically stop 10 minutes after charging starts.

3. Connecting the GRX-5100 for Rescue Charge.
   A. Disconnect the 12V auxiliary battery.
   B. Connect the power input (cable S) to the GRX-5100 and connect the cable into a grounded AC 100 to 240 V receptacle.

NOTICE
Always confirm the AC 100 to 240 V receptacle has a properly functioning ground by using the AC Circuit Checker provided in the HEV Workstation. The ground is designed to reduce the chance of electric shock if a malfunction occurs. Do not use the charger if any of the pins on the plug (cable S) have been damaged or removed.

C. Turn the GRX-5100 on.
Rescue Charge Ni-MH (Continued)

D. Select “RESCUE CHARGE” by using the arrow key, then press “SELECT”.

E. Confirm you are wearing the appropriate PPE for High Voltage service.

F. Press “YES”.

**HINT**
Always wear the appropriate personal protective equipment (PPE) when working with High Voltage:
- Insulated gloves, insulated apron,
- arc protective helmet w/face shield.

G. Press “NEXT”.

**HINT**
Please refer to the Repair Manual for vehicle specific instructions for disassembly and connector locations.
Rescue Charge Ni-MH (Continued)

H. Remove the Service Plug Grip.

I. Press “YES”.

J. Remove the inverter terminal cover.

K. Check terminal voltage.

NOTE
Standard Voltage: 0 volts.
Rescue Charge Ni-MH (Continued)

L. Disconnect the frame wire.

M. Measure the resistance according to the value(s) in the table below.

**HINT**
If the shielding of the frame wire is not securely connected to body ground, the GRX-5100 will NOT operate.

<table>
<thead>
<tr>
<th>Tester Connection</th>
<th>Condition</th>
<th>Specified Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frame wire connector housing – Body ground</td>
<td>Always</td>
<td>Below 1 Ω</td>
</tr>
</tbody>
</table>

N. If the results are not as specified, inspect the connection according to the Repair Manual for proper installation.

HV BATTERY > CHARGING
Rescue Charge Ni-MH (Continued)

O. Use the table below to select the High Voltage and Low Voltage cables for a specific model. Some vehicles may also require a High Voltage Accessory.

<table>
<thead>
<tr>
<th>Model</th>
<th>MY</th>
<th>High Voltage Cables</th>
<th>HV Accessory</th>
<th>Low Voltage Cables / HV Bonding Cables</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Cable (A)</td>
<td>Cable (B)</td>
<td>Cable (C)</td>
</tr>
<tr>
<td>Prius</td>
<td>01-03</td>
<td>x</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>04-09</td>
<td>-</td>
<td>x</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>16-15</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Highlander HV</td>
<td>06-10</td>
<td>-</td>
<td>-</td>
<td>x</td>
</tr>
<tr>
<td></td>
<td>11-16</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Camry HV</td>
<td>07-10</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Prius C</td>
<td>12-15</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Prius V</td>
<td>12-16</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Avalon HV</td>
<td>12-16</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

P. Connect the corresponding High Voltage cable to the Fuse Box.
Q. Connect High Voltage Cable V to the Fuse Box.
R. Connect High Voltage Cable V to the GRX-5100.
S. Connect the corresponding Low Voltage cable to the GRX-5100.
T. Install the inverter terminal cover to the inverter assembly.

NOTICE
Do NOT allow any foreign material or water to enter the inverter assembly. Make sure all connectors are connected securely.

CAUTION
- Always wear insulated gloves and the appropriate Personal Protective Equipment (PPE) provided in the HEV Workstation when working with High Voltage.
- Always use insulated tools provided in the HEV Workstation when working with High Voltage.
Rescue Charge Ni-MH (Continued)

U. Connect the green HV Bonding Cable to a suitable chassis ground.

V. Press “NEXT”.

W. Connect the low voltage cable to inverter terminal cover.

X. Press “NEXT”.

NOTE
Not all vehicles require a separate Low Voltage Cable circuit.

Y. Connect the HV cable to the vehicle’s wire frame.

NOTE
HV cable connections will vary by vehicle (refer to Step “O” for vehicle specific cable application).

Z. Press “NEXT”.

HINT
Certain HV Cables require a grounding bolt to complete the HV Bonding Test. HV Cables requiring a grounding bolt have been labeled using a black sticker indicating bolt location, size, and torque.
Rescue Charge Ni-MH (Continued)

AA. Install the interlock connector in the inverter.

**HINT**
The battery charge active test will fail and a DTC will set if the interlock connector is not installed.

BB. Overall view of connectors and their connections for the GRX-5100 are shown below in Figure 11 for HV Battery RESCUE CHARGE.

**HINT**
Please refer to the Repair Manual for vehicle specific instructions for disassembly and connector locations.
Rescue Charge Ni-MH (Continued)

Figure 11. This is an example of connection for a 2010-2015 Prius

1 Grounding Bolt
2 Interlock Connector
3 Fuse Box
4 Cable V
5 Cable R
6 Cable E

NOTE
Refer to “HV BATTERY > CHARGING” in the Repair Manual for applicable model.
Rescue Charge Ni-MH (Continued)

CC. Wait for the internal test to complete.

DD. Install the Service Plug Grip.

EE. Press “NEXT”.

**NOTICE**
Make sure the Service Plug Grip’s interlock is fully engaged.

**HINT**
Connect the GR8 using power supply mode to the auxiliary battery.

FF. Connect the negative (−) terminal of the auxiliary battery.

GG. Please wait for the HV Bonding test to Complete.
High Voltage (HV) Battery Rescue Charge (HEV Workstation / GRX-5100)

Rescue Charge Ni-MH (Continued)

4. HV Battery Rescue Charging.
   A. Turn the vehicle power switch (IG) on.
   B. Connect Techstream to DLC3.
   C. Enter the following menus: Powertrain / Hybrid Control / Active Test / Battery Charge.

   **HINT**
   During the “Battery Charge” Active Test, check “System Main Relay Status – SMRB” and “System Main Relay Status – SMRG” on the Data List.

   D. Open the “Battery Charge” Active Test and click the “ON” button on Techstream then press “NEXT” on the GRX-5100 to start HV Battery Charging within 30 seconds.

   **HINT**
   - After the Battery Charge active test has been turned on, push the next button on the GRX-5100 within 30 seconds. If the next button is not pushed within the 30 seconds, the SMR will open and the GRX-5100 will not be able to charge the HV Battery.
   - If the shielding of the frame wire is not securely connected to body ground, the GRX-5100 charging condition status will be displayed on the screen of the GRX-5100 while HV Battery charging.
   - During the HV Battery charge cycle, the voltage and charge current will be recorded on the flash drive.
   - The GRX-5100 will automatically stop 10 minutes after charging starts. SMRs will automatically open as soon as the GRX-5100 stops charging.
   - If the Data List values are not as specified in the table below, restart the Techstream and cycle the vehicle's power switch (IG) off/on and then perform the “HV Battery Rescue Charging” procedure again.
Rescue Charge Ni-MH (Continued)

<table>
<thead>
<tr>
<th>Step</th>
<th>Active Test Battery Charge</th>
<th>GRX-5100 START Switch</th>
<th>Data List System Main Relay Status – SMRB</th>
<th>Data List System Main Relay Status – SMRG</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>2</td>
<td>OFF → ON</td>
<td>OFF</td>
<td>OFF → ON</td>
<td>OFF → ON</td>
</tr>
<tr>
<td>3</td>
<td>ON</td>
<td>OFF → ON</td>
<td>ON</td>
<td>ON</td>
</tr>
</tbody>
</table>

E. Please wait for the Rescue Charge to start.

F. Repeat the charge cycle up to 3 times if required.

![Figure 16.](image1)

![Figure 17.](image2)
High Voltage (HV) Battery Rescue Charge (HEV Workstation / GRX-5100)

Rescue Charge Ni-MH (Continued)

HINT
- Charging time while using the GRX-5100 is 10 minutes per charge cycle when the battery temperature is above 77°F (25°C), 10 minutes may be sufficient, if the battery temperature is below 32°F (0°C), then three 10 minute charge cycles may be required for putting the engine in a condition where it can be started (the system can enter the READY-on state). The GRX-5100 will automatically stop 10 minutes after charging starts.
- There is very little chance of overcharging the HV Battery during the second or third charging cycle. The SOC will not likely increase beyond the upper limit because it was low enough to prevent the engine from starting. Even if the SOC was to increase enough to exceed the limit, the hybrid vehicle control ECU will stop the Active Test to prevent overcharging.
- Cranking the engine once causes the SOC to drop approximately 1%
- Charging the HV Battery once (10 minutes) using the GRX-5100 restores the SOC approximately 2%

5. Reassembly

CAUTION
- Always wear insulated gloves and the appropriate Personal Protective Equipment (PPE) provided in the HEV Workstation when working with High Voltage.
- Always use insulated tools provided in the HEV Workstation when working with High Voltage.

A. Turn the GRX-5100 power switch OFF.
B. Turn the vehicle power switch OFF.
C. Disconnect 12V auxiliary battery.
D. Remove the Service Plug Grip.
E. Remove the GRX-5100 cables and interlock connector.
F. Reassemble the vehicle following the Repair Manual.
G. Install Service Plug Grip.
H. Reconnect the 12V auxiliary battery.
I. Perform a Health Check using Techstream.
J. Confirm the vehicle will Ready On.
K. Perform initialization of vehicle systems as required.

HINT
Please refer to the Repair Manual for vehicle specific instructions for reassembly and connector locations.