



NUMBER: 05-009-15

GROUP: Brakes

DATE: October 03, 2015

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SUBJECT:

Front Brake Noise

OVERVIEW:

This bulletin involves replacing the front brake pads and related hardware.

MODELS:

2015 (VM) Ram ProMaster City

NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA

NOTE: This bulletin applies to vehicles built on or before December 25, 2014 (MDH 1202XX) equipped with 4-Wheel Anti-Lock Brakes (sales codes BGK).

SYMPTOM/CONDITION:

The customer may describe a front brake squeak/squeal noise when applying the brakes.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68281390AA	PAD KIT, Front Disc Brake, Includes Hardware.

REPAIR PROCEDURE:

Replace the front brake pads and hardware with the NEW revised front brake pad kit. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 05 - Brakes, Base> Hydraulic/Mechanical> PADS, Brake, Front> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
05-70-22-9L	Pads, Disc Brake - Replace Front Set Right And Left. (2 - Skilled)	4 - Chassis Systems	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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