



SI B51 21 15
Body Equipment

August 2015
Technical Service

SUBJECT

Tailgate intermittently cannot be opened or closed

MODEL

F25 (X3)

F26 (X4)

Produced from December 31, 2013 to July 30, 2015

SITUATION

One or more of the following situations can occur, if the tailgate striker is not adjusted properly:

- The tailgate does not lock
- The tailgate does not remain locked
- The tailgate does not close
- The tailgate does not remain closed
- The tailgate does not open

CAUSE

The tailgate lock striker is not adjusted correctly.

PROCEDURE

Adjust the tailgate lock striker so that the tailgate can be easily opened and closed, and it fits properly according to the ISTA repair instructions “51 24 004 Adjusting rear lid lock”.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	51 24 01 41 00	
Labor Operation:	Labor Allowance:	Description:
51 24 004	Refer to KSD2	Adjusting luggage compartment lid lock

If you are using a Main labor code for another repair, use the Plus code labor operation 51 24 504 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

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