



NUMBER: 05-005-15

GROUP: Brakes

DATE: June 20, 2015

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SUBJECT:

Front Brake Squeak/Squeal Noise

OVERVIEW:

This bulletin involves replacing the front brake pads and related hardware.

MODELS:

2014 - 2015 (VF)

Ram Pro Master
(NAFTA)

NOTE: This bulletin applies to vehicles built on or before April 8, 2015 (MDH 0408XX) equipped with Anti-Lock 4-Wheel Disc HD Brakes (sales code BR6).

SYMPTOM/CONDITION:

The customer may describe a front brake squeak/squeal noise when applying the brakes.

DIAGNOSIS:

If the customer describes the symptom, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68230105AC	PAD KIT, Front Disc Brake, Includes Hardware

REPAIR PROCEDURE:

Replace the front brake pads and hardware with the NEW revised front brake pad kit. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 05 - Brakes, Base> Hydraulic/Mechanical> PADS, Brake, Front> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
05-70-22-9K	Pads, Disc Brake - Replace Front Set (2 - Skilled)	4 - Chassis Systems	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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