GPOP - Issue Review System

Part Number: Z5091195A$, Z8252823A$, Z8252824A$, Z5091257A$, Z5091301A$, Z8252825A$, Z8021161A$, Z5091226A$, Z5091330A$, Z5091197A$, Z5091193A$, Z5091194A$, Z5091258A$, Z8021163A$, Z5091115A$, Z5091117A$, Z5091198A$, Z5091228A$, Z8039290A$, 68252825A$, 68021161A$, 05091226A$, 05091330A$, 05091197A$, 05091193A$, 05091194A$, 05091258A$, 05091115A$, 05091117A$, 05091228A$, 68039290A$, 05091198A$

Part Description: RES radio that supports Bluetooth and Hands-Free

Issue Description: For issues with Bluetooth, Hands-Free Calling, and/or Voice Commands, DO NOT replace the radio. Diagnose the Hands-Free Module system (also called the Telematics Module). The Telematics Module (and associated components) is the system repsonsible for these features.~

Please reference; 8T - Navigation/Telecommunication Diagnosis and Testing (DIAGNOSIS AND TESTING - HANDS FREE PHONE)

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.