



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: D-15-14

DATE: June 3, 2015

SUBJECT: 2016 Model Year – 5/60 Gas
and 5/100 Diesel Powertrain Limited
Warranty

FOR: All U.S. Dealers
All U. S Business Centers

PURPOSE:

To announce the differences between the *Powertrain Limited Warranty* coverages for 2016MY vehicles equipped with the following engine types:

- Gas
- 3.0L Diesel
- 6.7L Cummins Diesel

NOTE: FIAT and Alfa brands are excluded from this bulletin.

"New" 5 Year / 60,000 Mile Powertrain Limited Warranty (Gas Engines Only):

Applies to 2016MY vehicles equipped with Gas Engines.

The *5/60 Powertrain Limited Warranty* covers the cost of all parts and labor needed to repair a covered powertrain component – gasoline engine, transmission and drive systems (FWD, AWD, RWD, 4WD).

This *5/60 Powertrain Limited Warranty* stays on the vehicle, regardless of ownership. *Roadside Assistance* covers the cost of towing a vehicle to the nearest authorized Chrysler, Dodge, Jeep, Ram or Business Link dealer if the vehicle cannot be driven due to a failure of a covered component.

5 Year / 100,000 Mile Powertrain Limited Warranty (3.0L Diesel):

Applies to 2016MY vehicles equipped with 3.0L Diesel.

The *5/100 Powertrain Limited Warranty* covers the cost of all parts and labor needed to repair a covered powertrain component – 3.0L Diesel engine, transmission and drive systems (FWD, AWD, RWD, 4WD).

This *5/100 Powertrain Limited Warranty* stays on the vehicle, regardless of ownership. *Roadside Assistance* covers the cost of towing a vehicle to the nearest authorized Chrysler, Dodge, Jeep, Ram or Business Link dealer if the vehicle cannot be driven due to a failure of a covered component.





5 Year / 100,000 Mile Powertrain Limited Warranty (6.7L Cummins Diesel Engines Only):

Applies to 2016MY vehicles equipped with 6.7L Cummins Diesel Engine.

The *5/100 Powertrain Limited Warranty* covers the cost of all parts and labor needed to repair a covered powertrain component – 6.7L Cummins Diesel engine, transmission and drive systems (FWD, AWD, RWD, 4WD).

This *5/100 Powertrain Limited Warranty* stays on the vehicle, regardless of ownership. *Roadside Assistance* covers the cost of towing a vehicle to the nearest authorized Chrysler, Dodge, Jeep, Ram or Business Link dealer if the vehicle cannot be driven due to a failure of a covered component.

TIMING:

Effective for 2016 MY vehicles

ACTION:

Reference the attached “*Frequently Asked Questions*” page for additional information.

Refer to the specific model *Warranty Information* book for complete warranty coverage information and list of the specific components covered under the *Powertrain Limited Warranty*.

ADDITIONAL INFORMATION:

Always run a *DealerCONNECT > VIP* to verify Warranty Coverage.

The *Roadside Assistance* services last for 5 years or 100,000 miles on the odometer, whichever occurs first, calculated from the start date of the *Basic Limited Warranty*. Refer to the specific model *Warranty Information* book for complete details on *Roadside Assistance*.

Warranty Coverage Codes Descriptions:

Gas Engine Equipped Vehicles:

560 3 years or 36,000 miles *Basic Limited Warranty* and 5 years or 60,000 miles *Powertrain Limited Warranty*. Applies to 2016MY Chrysler, Dodge, Jeep and Ram vehicles equipped with Gas engines.

3.0L Diesel and 6.7L Cummins Diesel Equipped Vehicles:

536 3 years or 36,000 miles *Basic Limited Warranty* and 5 years or 100,000 miles *Powertrain Limited Warranty*. Applies to 2016 Jeep and Ram vehicles equipped with a 3.0L Diesel or 6.7L Cummins Diesel engine.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.





Frequently Asked Questions

Q: How do I know if a vehicle is covered by the new 5 Year /60,000 Mile Powertrain Limited Warranty or the 5 Year / 100,000 Mile Powertrain Limited Warranty?

A: To verify coverage, run a DealerCONNECT > VIP.

Q: When does the coverage begin and for how long does this Powertrain Limited Warranty last?

A: For 2016 vehicles equipped with a Gas engines, the *5/60 Powertrain Limited* warranty lasts for up to 5 years or 60,000 miles on the odometer, whichever occurs first, calculated from the start of the *Basic Limited Warranty*.

Q: When does the coverage begin and for how long does this Powertrain Limited Warranty last for vehicles equipped with a Diesel engine?

A: For 2016 vehicles equipped with a 3.0L Diesel or 6.7L Cummins Diesel engine, the *5/100 Powertrain Limited* warranty lasts for up to 5 years or 100,000 miles on the odometer, whichever occurs first, calculated from the start of the *Basic Limited Warranty*.

Q: When does the Basic Limited Warranty start?

A: The *Warranty Information* book states the following in section 2.1.E

The Basic Limited Warranty begins on either of the following dates, whichever is earlier:

- the date you take delivery of the vehicle; or
- the date when the vehicle was first put into service — for example, as a dealer “demo”
- or as a FCA US company vehicle.

Q: What does the new 5 year / 60,000 Powertrain Limited Warranty include?

A: The *Powertrain Limited Warranty* covers the cost of all parts and labor needed to repair a covered powertrain component – gas engine, transmission and drive system (FWD, AWD, RWD or 4WD) – on select Chrysler, Dodge, Jeep or Ram vehicles.

Q: What does the 5 year / 100,000 Powertrain Limited Warranty include for vehicles equipped with a Diesel engine?

A: The *Powertrain Limited Warranty* covers the cost of all parts and labor needed to repair a covered powertrain component – 3.0L Diesel or 6.7L Cummins Diesel engine, transmission and drive system (FWD, AWD, RWD or 4WD) – on select Jeep or Ram vehicles.

Q: Is towing included with the Powertrain Limited Warranty?

A: *Roadside Assistance* covers the cost of towing a vehicle to the nearest authorized Chrysler, Dodge, Jeep, Ram or Business Link dealer if a vehicle cannot be driven because a covered powertrain component has failed during the coverage period. Refer to the specific model *Warranty Information* book for complete details on *Roadside Assistance*.

Q: How does a customer transfer the Powertrain Limited warranty?

A: There is no transfer required. Regardless of ownership, the applicable *Powertrain Limited Warranty* (5/60 or 5/100) stays with the vehicle.

