



**NUMBER:** 13-001-15

**GROUP:** Frames & Bumpers

**DATE:** April 15, 2015

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*

**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 15-033. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. FOR VEHICLES NOT INCLUDED IN THE RRT VIN LIST, APPLICATION OF THIS SERVICE BULLETIN TO SOLD UNITS IS BASED UPON THE CUSTOMER EXPERIENCING THE SYMPTOM/CONDITIONS. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Right Front Side Rail Inner Panel Stamping Deformity

***OVERVIEW:***

This bulletin involves inspecting the right front side rail inner panel for deformities created during the stamping process.

***MODELS:***

2015                      (JC)                                      Dodge Journey

**NOTE: This bulletin applies ONLY to UNSOLD vehicles built on or after February 12, 2015 (MDH 0212XX) and on or before February 19, 2015 (MDH 0219XX).**

***SYMPTOM/CONDITION:***

The right front side rail inner panel may have visible deformities created during the stamping process.

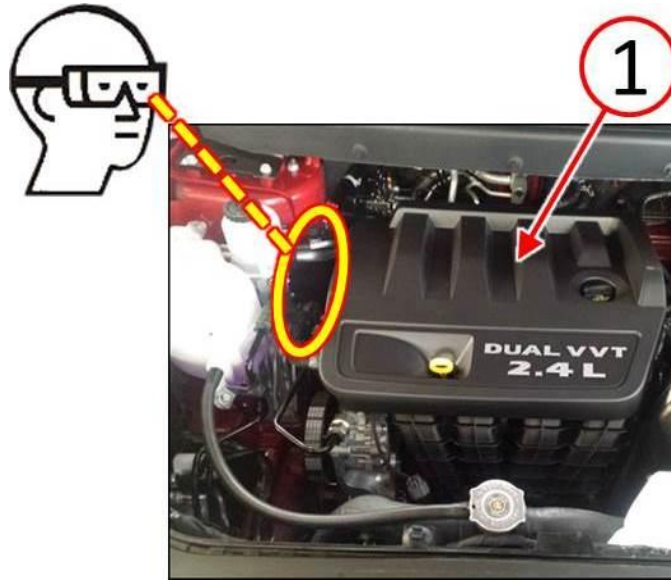
Very few vehicles are expected to have the deformity.

***DIAGNOSIS:***

If a vehicle's VIN is listed in VIP or your RRT VIN list, perform the repair.

**REPAIR PROCEDURE:**

1. Remove the engine cover (1) for inspection access (Fig. 1).

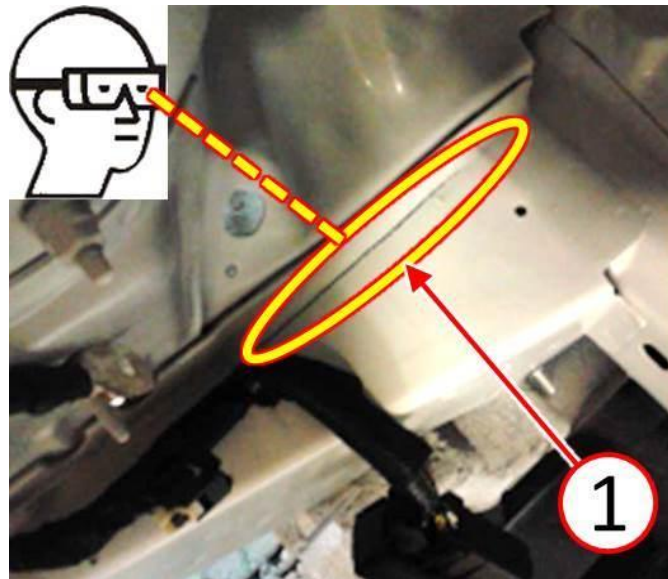


**Fig. 1 Remove Engine Cover For Inspection Access**

1 - Engine Cover

---

2. Push aside wire harness that hides the top of the right front side rail inner panel from view.
3. Inspect right front side rail inner panel for any cracks or splits (1) as shown in (Fig. 2).



**Fig. 2 Inspect Right Front Side Rail Inner Panel For Deformities**

1 - Inspection Area

---

- 4. Were any cracks or splits found in the right front side rail inner panel?
  - a. YES>>> Contact your Area Manager or Business Center Customer Relations/Warranty Manager for buy back instructions and perform [Step #5](#).
  - b. NO>>> This bulletin does not apply. Perform [Step #5](#).
- 5. Reposition wire harnesses and install the engine cover.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
13-01-01-90	Inspect The Right Front Side Rail Inner Panel For Deformities (0 - Introductory)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
----	----------------