



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager, Service Advisor, and Warranty Claims Administrator

NO: D-15-13
DATE: April 22, 2015

SUBJECT: Claim Reimbursement Guidelines – Radar Sensor Alignment Tool

FOR: All U.S. Dealers
All U. S Business Centers

PURPOSE:

To announce claim reimbursement guidelines for rental and shipping cost of the Radar Sensor Alignment tool for applicable Jeep Renegade and FIAT 500X vehicles equipped with the optional feature called Forward Collision Plus (FCW+). Sales Code LSU.

This bulletin applies only to the above referenced vehicles within Basic Limited Warranty.

TIMING:

Effective Immediately

ACTION:

Reference Dealer Communication (*Dated April 22, 2015*) titled Forward Collision Warning Plus (FCW+) for additional details.

In cases when it is necessary to perform Warranty (W) Claim type repairs requiring the alignment of the Forward Collision Plus Radar Sensor, dealers are allowed to submit for Warranty (W) reimbursement for the following:

- Rental of the Radar Sensor Alignment tool for (5) Business Days; Not to Exceed \$50.00 total
AND
- Radar Sensor Alignment Tool actual shipping cost (Standard Ground Shipping)

NOTE: This bulletin only applies to failures to the Forward Collision Feature as a result of manufacturers defect. Damages sustained to the Forward Collision Feature during the Transportation process are to be submitted per the policies and procedures related to the Transportation Claim Request (TCR) process.

Claim Processing Steps: Tool Rental / Shipping Cost / Repair:

NOTE: Reimbursement requests for rental and shipping of the Radar Sensor Alignment tool must be submitted under Warranty Claim Type (W).

1. Enter Claim Header, Technician and Part information
2. Enter Primary LOP(s) on Labor Tab
3. Select the Special Service Tab and select "Other" from Special Service List dropdown
4. Enter Special Service LOP **95-85-23-01 (Must be used with a Primary Repair LOP)**
5. Enter "Radar" as Invoice Number in Document Number field



6. Enter the total amount of the tool rental (Not to exceed \$50.00) and shipping cost in the Total Amount field
7. Attach the tool rental invoice and shipping receipt to the claim by entering RA in the Authorization Number Field to allow the attachment tab to display
8. Submit the claim
9. To process the RP1 Message Code, RA the claim for review and processing by the Warranty Contact Center

NOTE: Claims will not be processed by the Warranty Contact Center without required supporting documentation.

ADDITIONAL INFORMATION:

Dealers interested in renting or buying the Radar Sensor Alignment tool, should contact the Mopar Essential Tools and Service Group at 1.855.298.2687 or email @ Moparesentialtools.com.

Alternate Transportation Guidelines remain in effect.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.