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Communication

Title	Follow-Up: Renegade VIN Glove Box Notifications Already in GloveBox
Start Date:	7/15/2015 9:00 AM
End Date	12/31/8900 12:00 AM
Note:	All times are EST
Message	<p>Some 2015 Jeep Renegade vehicles were built with an atypical 9th digit in the Vehicle Identification Number (VIN). Specifically, the 9th digit in these vehicles is "0" (zero) instead of being a calculated character (a number "0" through "9" or the letter "X").</p> <p>FCA US LLC (FCA) has been working with governmental agencies, insurers and financial institutions with whom customers may interact to facilitate successful registration, financing and insurance coverage. To minimize customer inconvenience, FCA has inserted the attached notice in the glove box of any vehicle with a "zero" 9th VIN digit. The relevant VINS for vehicles being delivered to your dealership are on the attachment.</p> <p>Action steps:</p> <p>Communicate to customers as specifically follows:</p> <ol style="list-style-type: none"> This Renegade has an atypical VIN. It is highly unlikely, but a registration, financing or insurance computer system may not immediately recognize this VIN as valid and a work-around may need to be used. There is a notice in the glove box with some additional details and, if needed, contact information for direct customer support. Keep the notice in the car with your vehicle papers and if ever sold, give it to the new owner. <p>IMPORTANT: You must acknowledge receipt of this communication and your commitment to conform with these directions. Please click here to acknowledge same.</p> <p>Thank you for all assistance with this initiative.</p>
Attachments	26995_AlreadyInGloveBox.pdf VIN Jeep Renegade Customer Letter 5-29-15.pdf

File Attachment Information

File Size (MB)	File Name
0.16	26995_AlreadyInGloveBox.pdf
0.03	VIN Jeep Renegade Customer Letter 5-29-15.pdf



FIAT CHRYSLER AUTOMOBILES

Dear Jeep® Renegade® Customer:

Some 2015 Jeep® Renegade® vehicles were built with an atypical 9th digit in the Vehicle Identification Number (VIN). Specifically, the 9th digit in these vehicles is “O” (zero) instead of being a calculated character (a number “0” through “9” or the letter “X”).

FCA US LLC has been working with governmental agencies, insurers and financial institutions with whom you may interact to facilitate successful registration, financing and insurance coverage. This notice is provided for your convenience in the unlikely event that additional documentation is needed.

Please keep this document with your vehicle registration and insurance for the life of the vehicle.

Should you have any questions, please contact 1 (844) 900-5100 or **www.Jeep.com/JeepCares**

Jeep is a registered trademark of FCA US LLC

<u>Dealer</u>	<u>VIN Last 8</u>	<u>Body Model</u>
44809	FPB53163	BUJM74
44809	FPB56254	BUTM74
44809	FPB59345	BUTM74
44809	FPB69163	BUTM74
44809	FPB76075	BUTM74